

# PROVIDING FOOD THROUGH CRISIS

**FOODBANK NSW & ACT LIMITED**  
**ANNUAL REVIEW 2020**



**FIGHTING HUNGER IN AUSTRALIA**



# OUR VISION

**An Australia without hunger.**

# OUR PURPOSE

**To deliver the most food to Australians in need in the most efficient and effective ways.**

# OUR GUIDING VALUES

- **Respect**
- **Compassion**
- **Integrity**
- **Collaboration**
- **Responsibility**



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whisper



**FIGHTING HUNGER  
IN AUSTRALIA**

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**Call 02**



# FROM THE CEO AND CHAIRMAN TO YOU

The past year has been one of extraordinary challenges with drought, bushfires, floods and COVID-19 testing our resources to the limit. And once again, Foodbank NSW & ACT rose to the occasion and delivered more than 22 million meals to families and individuals in need.

The year started with NSW suffering from prolonged and severe drought conditions. Foodbank assisted drought affected families by delivering additional food and grocery products, water, and hampers through our network of charity partners and schools and the Country Women's Association of NSW.

The bushfire season started early and was long and extreme. Foodbank was at the forefront ensuring that bushfire impacted communities received the support and specific supplies they needed when and where they were requested in an efficient way. During this period, we received tremendous support from the public and corporate Australia with overwhelming donations of food and grocery items plus much appreciated monetary donations.

The magnitude of these donations stretched our warehouse capacity so much that we were compelled to lease a nearby warehouse to store and manage the overflow of donations. This extra warehouse was provided free of charge by Centuria Property Trust and a big thanks to them.

The COVID-19 pandemic started before the bushfire season ended and has had an unprecedented impact on the economy, resulting in worryingly high numbers of people living with food insecurity. Foodbank has been tested like never before in its 28 years of operation. The many challenges the pandemic has created includes the cancellation of corporate volunteering and the need to adapt our operations to ensure the safety of our employees, volunteers, visitors and suppliers.

## Major Foodbank milestones for the year are highlighted below:

- **Distributed a total of 12.2 million kg or 22,037,400 meals**
- **592 active agencies assisted**
- **268 School Breakfast & Health programs supported**
- **\$2,238,000 spent on purchasing food as demand exceeds supply**
- **17,600 general food hampers and 2,040 student hampers**

The Australian Food and Grocery sector and the farming community have been standing by Foodbank with increased contributions of quality food to assist in our goal of "Fighting Hunger in Australia".

We are most appreciative of the NSW Department of Communities & Justice and the Department of Regional NSW who provide financial support for the cost of freight to our charity partners. Notwithstanding this contribution, our transport expenses still exceed this amount, and this is subsidised by Foodbank funds.

With fundraising now part of how Foodbank operates we acknowledge the Marketing & Fundraising team who have performed exceptionally and a special thanks to the public for their donations. Direct mail and Face 2 Face fundraising appeals showed returns well above the industry benchmarks and our fundraisers have been welcomed by those who have been grounded in their own homes.

Thanks to the Foodbank Australia team, Chair Tony Froggatt and CEO Brianna Casey, as their ongoing support is vital in us serving more food to more people.

A special thanks to Her Excellency the Honourable Margaret Beazley AC QC, Governor of New South Wales for her Vice Regal Patronage to Foodbank and ongoing support.

The year was a particularly difficult year. Despite all the challenges Foodbank continues to provide food to help the increasing number of people who face food insecurity. We are focused on continuing to build our operational and financial capacity to meet growing demand into the future.

In conclusion we wish to thank our staff, volunteers and directors for their dedication and support as without their combined efforts Foodbank could not operate.



Peter Kelly | Chairman



Gerry Andersen OAM | CEO

# HERE'S HOW YOU HELPED IN 2019/20



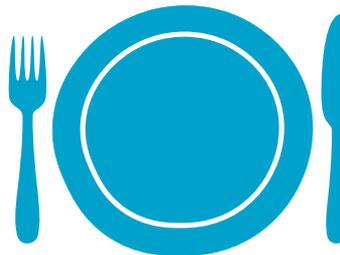
**12,478,000 KG**

**DIVERTED FROM  
LANDFILL**



**12,243,000 KG**

**OF FOOD DISTRIBUTED  
TO NSW & ACT**



**22,037,400**

**MEALS PROVIDED  
IN 2019/20\***



**13,071,600**

**MEALS PROVIDED  
TO METRO NSW & ACT**

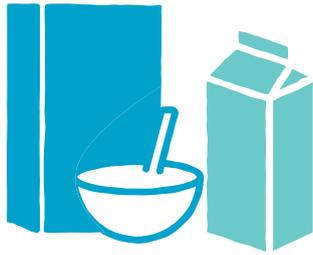


**8,965,800**

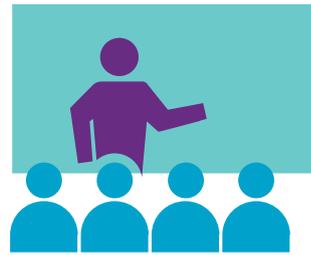
**MEALS PROVIDED  
TO RURAL NSW & ACT**

\* The gross weight of a meal that meets the dietary guidelines is 500g

## WE PROVIDED



**550,182 BREAKFASTS AT 268 SCHOOLS**



**72,705**

**VOLUNTEER HOURS**



**THAT'S EQUIVALENT TO 40 FULL TIME STAFF!**



**WE PROVIDED FOOD TO**

**592 CHARITIES**

## MEALS PROVIDED BY ORIGIN



**18,306,000**

**FOOD DONORS**



**1,859,400**

**PURCHASING**



**1,872,000**

**KEY STAPLES PROGRAM**

## PRODUCT TYPE



**58%**

**PANTRY FOODSTUFFS**



**36%**

**FRESH PRODUCE, FRUIT  
& VEGETABLES**



**6%**

**PERSONAL HYGIENE &  
HOUSEHOLD ITEMS**



**“We lost everything. Our house was burnt to the ground. We’ve been living at the evacuation centre with nothing. When the food turned up there was hope.”**

**- Belinda**

# HOW WE'RE SOURCING FOOD FOR FAMILIES

The support of our generous partners has ensured that vulnerable Aussies have had access to food and grocery relief, no matter the crisis. This was the year of drought, bushfire, flood and pandemic.

**In 2019/20, the following partners helped to supply 15.3 million kilograms of food, fresh produce, and non-food products:**



## FOOD DONORS

83% of our supplies were donated by our generous partners in agriculture, production, wholesaling, and retail.



## PURCHASING

8% of the food was purchased with funds made available through donations to help meet increased demand.



## KEY STAPLES PROGRAM

9% came through our collaboration with suppliers and manufacturers to cost-effectively provide key staple products on a regular basis, using Federal Government funding.

Our supply chain has been volatile in the last financial year, with drought, bushfire, flood and pandemic each affecting the supply chain in different ways. Drought, particularly, caused a decline in food production and industry donations. When the bushfires took hold, we saw a significant increase in financial, food and grocery donations.

In response to COVID-19, government, corporate, and public donations increased, helping us to meet the unprecedented demand. The crisis isn't over, but we're still in this together.

We're very grateful for the generosity of our partners who ensure that we can put food on people's tables no matter the crisis.





# RESCUING FOOD FROM LANDFILL

**The United Nations' Sustainable Development Goal #12 emphasises responsible consumption and production.**

**Each year, too much good food is sent to landfill.**

**Foodbank is all about rescuing as much of this as possible and diverting it to feed hungry people.**

In order to feed vulnerable people whilst reducing waste, Foodbank has programs to accept surplus, incorrectly labelled food, and produce not fit for sale.

## **Our main fresh produce programs include:**

- Produce for People, redirecting produce that doesn't meet commercial specifications from farms to Foodbank, instead of landfill
- Carrathool Shire's Waste Not Want Not program, from which we received more than a million kilos of fresh produce from Riverina farms
- Our partnership with Sydney Markets, rescuing surplus, not to specification and incorrectly labelled fresh produce from landfill.

Foodbank also accepts food from supermarket chains, many of which had oversupply problems due to forecasting difficulties and a sudden reduction of demand after the panic-buying phase.

Thanks to the extra support we've received, we've been able to put a significant amount of food on the tables of people impacted most by the pandemic, while ensuring the long-term care of the land we live on.

**“The Sydney Markets have been a valuable partner in providing nutritious meals to vulnerable Aussies.”**

**- Ian**



A close-up photograph of a woman with glasses and a young child with blonde hair. The woman is on the left, looking towards the child with a smile. The child is on the right, looking towards the camera with a slight smile. They are both eating from a blue bowl. The child is wearing a blue textured jacket with a red zipper pull. The background is blurred.

**“The Breakfast Club has been a lifesaver. I’m just not sure what we would do without Foodbank.”**

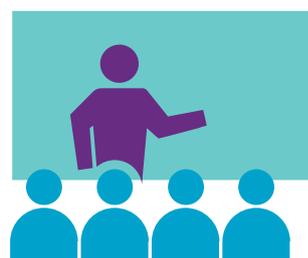
**- Hayley**

# HEALTHY BREAKFASTS FOR KIDS IN NEED

Even before COVID-19, food insecurity affected 3 kids in every classroom. Thanks to our supporters, we've seen the School Breakfast 4 Health program expand in a growing number of schools. The program provides a nutritious breakfast to children of families experiencing food insecurity.



**550, 182  
BREAKFASTS**



**268  
SCHOOLS**

**The NSW Government has committed \$8 million over four years to add 500 schools to the program.**

With the rise of unemployment in the wake of the bushfires and pandemic, we've seen a greater demand for food relief within the schools running a School Breakfast 4 Health program. The crises have encouraged Foodbank to grow the program and help families just like Hayley's.

As a loving mother of three, Hayley has always worked hard to provide for her children. The pandemic has put many parents like her in difficult financial situations:

"My greatest fear is that my kids will go hungry. Things are so expensive... it's hard to get on top of stuff – and with no income coming in, it's even tougher," she said.

Hayley and her family have made use of the School Breakfast 4 Health program in their local school, thanks to extra support from Foodbank donors.

Thank you for helping to provide wholesome, nutritious meals to families like Hayley's!





**Most of the stories are heartbreaking - many days I can hardly hold it together. But we need to get the food out, and we need to get it out quickly, because people are starving in our community.**

**- Linda**

# OUR PARTNERS PUT FOOD WHERE IT'S NEEDED

In times of need, we've been reminded of the UN's Sustainable Development Goal #17, which emphasises the importance of partnerships for good, and #10, which aims to reduce inequality.

**We partner with many charities to ensure we distribute food effectively. These partnerships have been particularly important as we've worked through the drought, bushfire and pandemic crises.**



**We worked with 592 agencies in NSW and the ACT**



**This is a 7% increase in food distribution partners**



**There were 5,025 drought hampers distributed to regional communities**

Many of our charity partners have seen significant demand increases due to lockdown and job losses in NSW and the ACT. Thanks to generous supporters, we've been able to provide fresh produce and food to communities doing it tough.

Linda, founder of Hawkesbury's Helping Hands, describes how with the help of new donations and supporters, she and her team have been able to respond to the demand for food relief in her local area.

"Since the beginning of COVID-19, we've had to change every way we have operated. We are just one food charity and hamper making machine. Generally we help 300 to 400 people a week, now we're in the thousands. Up to 2,000 each week."

At least once a week, 5 in 10 food insecure people skip a meal – and they are five times as likely to experience psychological distress.

We're committed to our partnerships with local charities that distribute food where it's most needed, putting meals on the tables of hungry people.

"We greatly appreciate everything Foodbank NSW & ACT does. They're helping us, and in turn we can get the food out to people in need on the ground."



# THANK YOU TO GERRY ANDERSEN, CEO

This year, our CEO, Gerry Andersen OAM, announced that he will retire from his position at the end of 2020. His leadership has been crucial for many years, especially through the crises we've faced in 2019/20. Under Gerry, we've increased our distribution of food and grocery products by an extraordinary 300%, from the equivalent of 5.5 million meals to 22 million this year.

Gerry's achievements at Foodbank also include managing the design and construction of the current, purpose-built Distribution Centre at Glendenning.

We wish Gerry the very best, and extend our appreciation for his leadership over his 11 years as our CEO.

**2009**

**The Journey Begins**

Gerry takes over as CEO of Foodbank NSW & ACT on 3 August 2009.

**2010**

**2011**

**First Foodbank Truck**

Foodbank purchases the first in what would eventually be a fleet of 6 trucks that enable us to rescue and deliver food across NSW and the ACT.

**2012**

**2013**

**New Warehouse**

Foodbank moves into its current Glendenning warehouse. The new, larger warehouse enables us to distribute more food out to vulnerable Aussies than ever before.

**2014**

**2015**

**Waste Not Want Not**

The program was initiated to reduce food waste and redirect fresh produce from landfill to people in need.



**School Breakfast 4 Health**

The program begins adding schools to provide nutritious breakfasts to students to kickstart their day. The now program now reaches 268 schools!

## A Big Year

Gerry is awarded the Order of Australia Medal for his service to Social Welfare Organisations and the Australian Food Manufacturing Industry.



## Telstra Business Awards

Foodbank wins the NSW Social Change Maker Award for our positive social impact and innovative solutions in addressing social issues, while bettering the world we live in.

2016

2017

2018

2019

2020

2021



## CEO Magazine

To cap off an extremely successful year, Gerry was awarded Not-for-Profit Executive of the Year Award. CEO Magazine commended him on his leadership to meet the increasing demand for food relief.

## Warehouse Redevelopment

As a final legacy, Gerry redevelops the warehouse by opening the mezzanine level. The warehouse is extended to room an extra 650 pallets and a new chiller. This will drastically increase our distribution potential allowing us to feed more Aussies.





“I absolutely love volunteering at Foodbank, you meet such lovely people and it's a very safe place to work.”

- Angela

# CELEBRATING OUR HARD-WORKING VOLUNTEERS

**We're very thankful for the hard work and commitment of our family of volunteers who help to ensure that food goes where it's needed most.**

United Nations Goal #17, Creating Partnerships to Achieve the Goals, reminds us of the importance of our volunteers, especially in a year where Australians have had to rely on each other for support, whether they were affected by bushfires, drought or the pandemic.

## **In 2019/20, our volunteers:**

- Distributed record levels of food assistance to regional communities impacted by drought
- Rallied to accept and distribute more than 800 pallets of food donations for communities suffering in the bushfire season
- Raised funds at Cold Chisel concerts over the summer
- Kept our distribution centre running even through the challenges of COVID-19.

Angela joined the Foodbank NSW & ACT volunteer family in 2018, and shares how important her efforts are, not only for others, but also for herself:

**“Coming to Foodbank feels like home, I realised I had far too much time on my hands and wanted to give back. You just hear such sad stories, with the drought, the fires and now COVID-19, where people are going without. With Foodbank, you just give a little bit back. It's just amazing seeing all that food go to different areas.”**

- 215 volunteers contributed 6,720 days of work in the distribution centre
- 34 volunteers gave more than 50 days each
- 200 corporate teams provided 6,499 days of work in sorting, packaging, and distribution
- 13,219 days volunteered in the whole year – equivalent to 40 full time staff

As we look to the uncertainties of the year ahead, our volunteers remain a vital part of the plan to continue meeting the challenges of COVID-19 and food insecurity. We couldn't provide food relief to so many hungry families if it weren't for them.

Thank you to our amazing volunteers!



# THE FOODBANK FAMILY



## Gerry Andersen OAM CEO & COMPANY SECRETARY

Gerry Andersen has had a long and distinguished career in the Australian food industry. He is a fearless yet thoughtful leader with extensive networks and is renowned for his business and marketing acumen, management skills and technical expertise. In 2009, he took on the role of CEO at Foodbank NSW & ACT.

## And we couldn't do it without...



**John Robertson**  
Chief Operating Officer



**Tinnie Chiem**  
Financial Controller



**Rick Michael**  
Supply Chain Manager



**Beth Campbell-Bruce**  
Fundraising & Marketing Manager



**Kathryn Gong**  
Special Projects Manager



**Phil Riley**  
Warehouse Manager



**Samantha Prescott**  
Office Manager



**Luke Chesworth**  
Volunteer Coordinator



**Adam Loftus**  
School Breakfast 4 Health & Agencies Team Leader

**Plus the rest of the Foodbank NSW & ACT team:** James Antakley, Alisha Bartlett, Jo-anne Byers, Anthony Casey, Tracey Choice, Nicole Cooper, Ben Cox, Noelene de Bruyn, Hong Thang Dinh, Elia Elia, Cecilia Hernandez, Kathryn Howard, Hakan Kesen, Karen Liew, Courtney Linn, John Little, Andreas Makrides, Janene Manwaring, Kaye McDonald-Hamblion, Giselle New, Natalie Nugara, Tony Ralph, Prue Ram, Lou Revelant, Kathleen Russell, Carol Springett, Garry Thomas, Laurance Toma, Lynn Wan, Rebecca Wightman, Andrew Wong, Xiaochun Zhou

# HOW WE'VE RESPONDED IN CRISIS

**Three significant events headlined this financial year; moments that every Australian will remember for many years. Through drought, bushfires and a pandemic, Foodbank NSW & ACT was there to provide food for struggling families and communities...**



**... and it's all thanks to our generous supporters.**

## **You Helped Through Drought**

The drought meant more communities across NSW and the ACT, especially in regional areas, faced a shortage of food, or money to buy food. Low crop yields meant a decline in food donations, affecting families experiencing food insecurity in both regional and metropolitan areas.

However, we're grateful that financial donations remained steady in late 2019, allowing us to purchase more food to respond effectively where support was most needed.

## **You Helped Through Bushfires**

Devastating bushfires made world news, leaving families isolated, without shelter, food and water, and no sense of hope.

Beyond anything else, what stood out the most was the ways Aussie communities supported each other in their times of greatest need. Generous individuals, communities, corporates, suppliers and partners helped us in one of our largest operations ever. Combined with an outstanding volunteer effort, we were able to deliver food, water, and other groceries around NSW and the ACT.

During this period, we delivered 150 pallets of groceries – the equivalent of 120,000 meals to affected communities. Belinda in Cobargo said, "When the food turned up there was hope."

## **You're Helping Through COVID-19**

Many people experienced job losses and increased hardship in the devastating wake of COVID-19. The staggering 47% increase in demand for food relief in recent months does not seem likely to decline any time soon.

According to the 2020 Foodbank Hunger Report, 30% of food insecure families sought food relief at least once a week. Additionally, 3 in 10 people seeking food relief this year have never done so before.

Foodbank has been able to respond to the increased need because of the exceptional generosity of our partners and supporters.

We've scaled up our operations to meet the need, accepting an unprecedented number of donations and purchasing more food. We've also had the help of an extra 90 volunteers each week, evidence of the kind-hearted support from within our communities.

## **Thank You**

Thank you for helping us to be first responders through each of these crises. Families are going hungry at unprecedented rates, and we're working as hard as we can to put a meal on every table that needs it.

A handwritten signature in black ink, appearing to read 'John Robertson', is written over a white background.

John Robertson

# HERE'S WHY I'M PASSIONATE ABOUT FOODBANK

We asked our board members why they are passionate about giving their time to support Foodbank in addressing food insecurity in Australia.



## Peter Kelly | Chairman

**“I saw what a real difference Foodbank makes to so many”**

During my time at Nestle Australia – a long-time supporter of Foodbank – I saw what a real difference Foodbank makes to so many lives. And I could see genuine passion from within the organisation to give struggling Aussies a hand up, not just a handout.

Our School Breakfast 4 Health program has made a great start in ensuring our kids are at school with a full stomach. We all know the link between healthy kids and improved education outcomes and I'd love to see every school in NSW and the ACT run this program, supported by us.

Foodbank can have a profound impact on people. I remember a very special woman in the South West of Sydney. Having been subjected to the most horrendous domestic violence over many years and finally escaping from it, she now runs her own community pantry which we support. Her strength to survive and now devote her life to helping others in need is truly inspiring.



## John Hudson FCA | Director

**“I wanted the opportunity to give something back”**

Prior to joining Foodbank, I had no idea of the level of hunger in Australia. The facts are more suggestive of a third world country than a G20 member that has experienced over 20 years without recession. The mere thought that 1 in 6 children could go to school hungry and that parents are forgoing their meals to feed their children is appalling. Foodbank plays a vital role in helping but more is needed, from governments, from individuals and corporations – this is a national disgrace that together we can fix.



## Steve Schofield MBA (HR/IR), JP | Director

**“I believe Foodbank makes a real difference to those in need”**

As a child, my father and I made a number of visits over the years to the homes of people in desperate need for help through Dad's role with St Vincent de Paul and the Catholic Church. The opportunity to be part of Foodbank enables me to continue that community work and know that we are genuinely helping those who need help in a meaningful way.



### **Major Paul Moulds AM, BA | Director**

**“I want to share insights from working on the frontline”**

I was invited to join the Board to represent the views of community agencies who partner with Foodbank. I want to share insights from working on the frontline, fighting poverty and injustice. Foodbank is not only keeping people from being hungry, it is improving the food quality and nutrition, disadvantaged families and individuals have access to.



### **Emma Peacock BA (Comm) | Director**

**“I want to help Foodbank make an even bigger impact”**

I love that Foodbank is the backbone supporting hundreds of welfare charities, serving people who are doing it tough in our own backyard and helping people to get back on their feet. I want to help Foodbank make an even bigger impact by sharing my knowledge and experience.



### **Christine Feldmanis BCom, MAppFin, FAICD, SFFin, TFASFA, CPA, AGIA, JP | Director**

**“I was taught that food should never be wasted”**

I grew up with European parents who had both experienced real, prolonged hunger and not knowing where the next meal was coming from during WWII. As a result, I was taught that food should never be wasted and that the availability of food should never be taken for granted.



### **Larry Kavanagh GAICD | Director**

**“I was shocked at the poverty in our 'lucky' country”**

I produce food for a living and it still makes me so angry when I see it wasted. I love the thought of reducing waste or putting it to good use. When I got involved in Foodbank, I was shocked at the poverty in our 'lucky' country and felt I had to do something.



### **Dan Peters MA (Hons.) MBA (exec.) | Director**

**“I want to apply my experience to help a great cause”**

As Foodbank looks to drive more fundraising in the future, leveraging the reach and power of digital is going to be critical. After 20 years of marketing experience, including 10 at Google, I want to apply my experience to help a real cause.

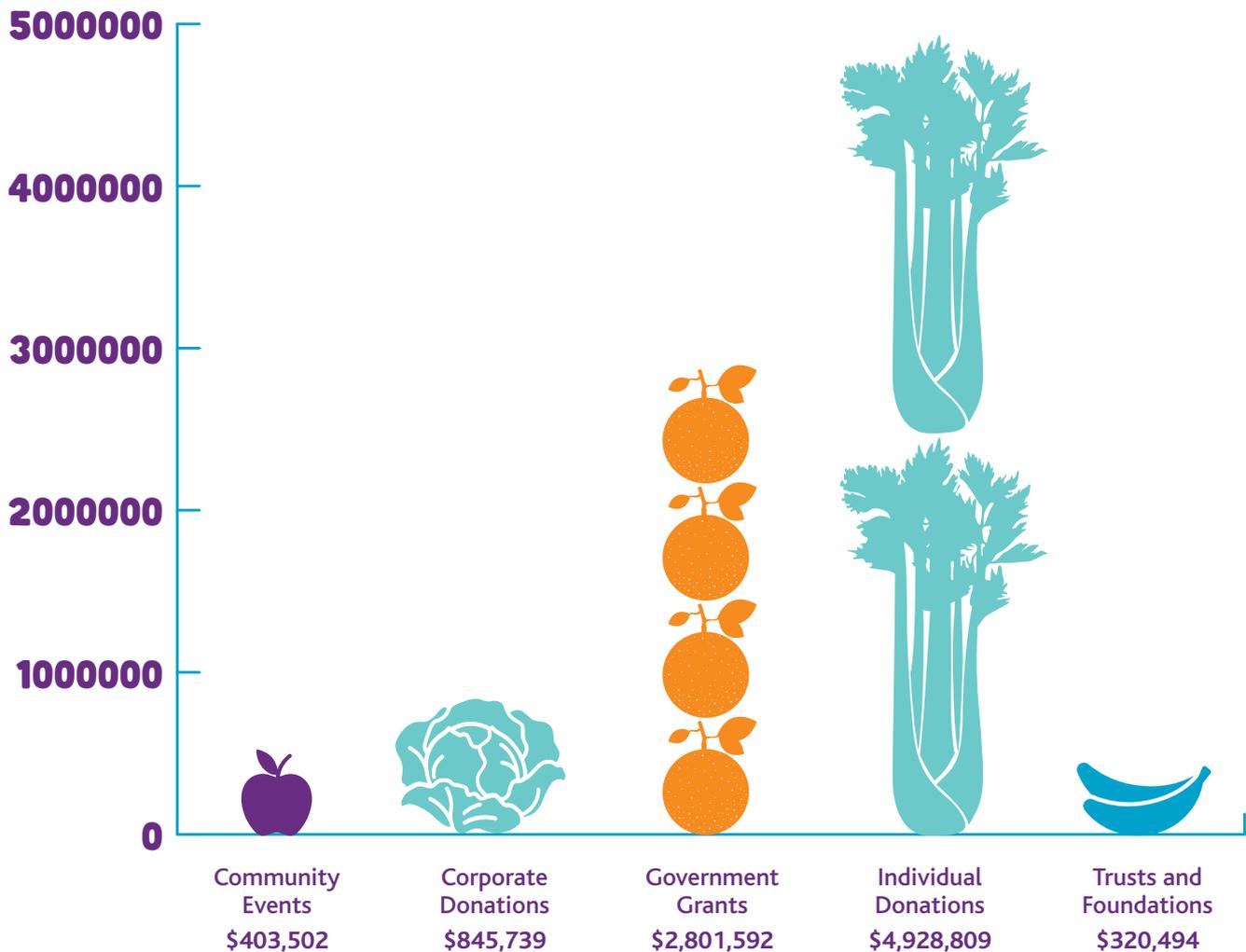
# TURNING DOLLARS INTO FOOD

To meet the 47% increase in food relief, we've relied on the generosity of supporters to ensure that no family in NSW and the ACT goes hungry.

A significant part of our response to the COVID-19 crisis, as well as the drought and bushfires, was to increase our purchasing activity to directly source food from manufacturers and wholesalers.

We've seen an amazing rise in financial support from generous donors. It's your support making sure our charity partners receive the right amount of food to distribute to the communities they serve.

In 2019/20, our fundraising efforts helped secure:



# FINANCIAL SUMMARY

For the year ended 30 June 2020, Foodbank realised a total net surplus of \$3,507,800. We have a strong balance sheet with net assets of \$15.33 million and no borrowings. The economic benefit of Foodbank to NSW and the ACT is \$73,458,000.

The figures below offer a high-level summary of our financial performance. A full set of Statutory Accounts is available free of charge at [foodbanknsw.org.au](http://foodbanknsw.org.au), or by phoning or emailing our office.

<b>ECONOMIC COST OF FOODBANK NSW &amp; ACT ACTIVITIES</b>		
Years ended 30 June	2020	2019
<b>Extract from the Statutory Accounts</b>		
Revenue from service fees	8,164,054	6,415,399
(less) Cost of supply - purchased stock only	(2,463,960)	(2,060,480)
	5,700,094	4,354,919
Other Operating Income	2,601,104	1,628,654
(less) Other operating expenses	(9,409,659)	(8,083,989)
Result from operating activities	(1,108,461)	(2,100,416)
Other income and expenses <sup>1</sup>	4,600,743	713,234
Finance income	15,518	36,337
<b>Net Surplus (deficit)</b>	<b>3,507,800</b>	<b>(1,350,845)</b>
<b>Net assets managed</b>	<b>15,325,476</b>	<b>11,817,676</b>
<sup>1</sup> Income and expenses associated with fundraising activities together with grants received from the government and philanthropic trusts		
<b>Economic analysis of activities</b>		
Seeks to disclose the economic drawdown from our ordinary activities		
Result from operating activities (from above)	(1,108,461)	(2,100,416)
(less) In-Kind "Costs" donated to Foodbank NSW & ACT	(2,744,400)	(2,391,000)
Economic cost (before donations & one-off grants)	(3,852,861)	(4,491,416)
<b>Economic "Benefit" of Foodbank NSW &amp; ACT<sup>2</sup></b>	<b>73,458,000</b>	<b>71,316,000</b>

<sup>2</sup>Food delivered to those in need (Total kilos distributed @ \$6.00/kg)



# HOW WE'VE BEEN SUPPORTED BY GOVERNMENT

**We've been grateful to receive significant additional government funding during this difficult year.**

The funding has been very important in keeping our supply chains open through crisis and ensuring we can continue to meet the needs of hungry people.

## **The support we received included:**

- Over \$1.18 million from the NSW Government to subsidise the cost of freight to our charity partners, with a focus on regional areas;
- The first instalment from the announced \$8 million over 4 years from the NSW Department of Education to expand the School Breakfast 4 Health program to an additional 500 NSW schools;
- \$1.8 million from the NSW Government and a \$1.3 million share in Australian Government funding to Foodbank Australia in response to the COVID-19 crisis;
- NSW Government funding to build a new mezzanine in the Distribution Centre.

Despite the Government funding, we still require financial support from the community and our partners. We are grateful for any help we receive to put food on the table for vulnerable families. The need is still exceptionally large, but we've been working hard to meet the demand.

Proudly funded by



# THANK YOU

We are so thankful at Foodbank for all who have contributed to feed hungry Australians through crisis - whether they donated food or gave financial support.

## FOOD

### Top 200 Food Donors

A & G Lamattina & Sons Pty Ltd, A Clouet Pty Ltd, A2 Dairy, ABC Tissue Products Pty Ltd, Acco Australia Pty Ltd, AGM Action, Agrico Produce Pty Ltd, AHG Logistics National Transport, Aldi, All Natural Kitchens, All Seasons Produce, Allcrops Pty Ltd, Amyson Pty Ltd, ANZ Stadium, APG Batlow Fruit Co-Op, Arcella Banana Company, Asahi Beverages, Auskernels Import & Export Pty Ltd, Aussie Fresh Produce, Aussie Roma Fresh, Barilla Australia Pty Ltd, Beak & Johnston Pty Ltd, Bega Foods, Beiersdorf, Big W, Birch & Waite Foods Pty Ltd, Blackmores, Block Gate Viticulture, Bob & Pete's, Boustani Bros Pty Ltd, Cale and Daughters Pt Ltd, Campbell Arnotts, Chicane Marketing, Chobani Pty Ltd, Clorox Australia Pty Ltd, Coca Cola Amatil, Coco Coast, Coles, Colgate Palmolive Australia Pty Ltd, Conga Foods, Costco Marsden Park, Country Fruit Traders Pty Ltd, Criniti Bros, Darrell Lea Confectionery, David Russo, Deoleo Australia Pty Ltd, Dr. Oetker Queen Australia Pty Ltd, Elf Mushroom, Ettason Pty Ltd, Express Fruit Service, F H G Rogers Pty Ltd, F. Mayer Imports Pty Ltd, Family Fresh Farms Pty Ltd, Fergo's Tackle World Taren Point, Ferrero Australia, Filessi Pty Ltd, Frank Herbert, Freedom Foods Pty Ltd, Fresh Fellas, Fresh Fruit Co, Fresh Produce Pty Ltd, Fresh Venture Group Pty Ltd, Gap Farm Management, General Mills Australia, George Weston Foods, Goodman Fielder Ltd, Greater Sydney Local Land Services, Grech Melons, Green's General Foods Pty Ltd, Greenview Farm Pty Ltd, Grocery Corporation, GSF Fresh Australia & New Zealand, Halo Top Australian, Hello Fresh, Henkel Australia Pty Ltd, Hilands Foods Pty Ltd, Inghams Enterprises Pty Ltd, J W Kirkwood, JDE Coffee & Tea Retail Australia, Joe's Citrus Pty Ltd, Johnson & Johnson Pacific Pty Ltd, Kadwell Potato Company, Kagro NSW, Kalfresh Pty Ltd, Keenan Produce Pty Ltd, Kelloggs, Kikkoman Australia Pty Ltd, Kimberly-Clark Australia Pty Ltd, Kinrise - Green's, Kozline Pty Ltd, KraftHeinz, La Manna Group, Lactalis Australia, LaManna Premier Group, LD&D Australia Pty Ltd, Life Health Foods Australia Pty Ltd, LMR Collins, Manassen Foods Australia Pty Ltd, Marios' Packhouse, Mars Confectionery, Mars Food Australia, Mars Petcare, Martin-Brower Australia Pty Ltd, Mattina Fresh, Max Foods Pty Ltd, McCain Foods Pty Ltd, Memorial Fruit Market, Menora Foods Pty Ltd, Merryport Pty Ltd, Metcash Food & Grocery Pty Ltd, Michael J Bowen & Associates, Mildura Fruit Company, Mitolo Hillston Trading Pty Ltd, Montague Fresh, Mulgowie Farming Company, Munch Express, N & A Fruit Distribution, Nepean River Diary Pty Ltd, Nericon Fresh Farm, Nestle - Uncle Tobys Wahgunyah, Nestle Australia, Nexba Beverages, Nutrano Produce Group Pty Ltd, OJI Fibre Solutions, Oriental Merchant Pty Ltd, Oriental Produce, Pace Farm, Paddys Market, Paleso Enterprises, Paris Creek Farms, Perfection Fresh Australia Pty Ltd, PFD Food Services Pty Ltd, PharmaCare, Phoenix Vege Farms Pty Ltd, Pladis Australia, Praline, Preferred Fruit, Primo Smallgoods, Proctor & Gamble Australia Pty Ltd, PZ Cussons Australia Pty Ltd, Ralph Johns, Ray K Ghalloub & Sons, Real Foods Pty Ltd, Real Pet Food, Red Bull Australia Pty Ltd, Red Rich Fruits, Regal Mushrooms, Retail Food Group, Rinaland, Riverbest Produce P/L, Riviana Foods Pty Ltd, Rockman Pty Ltd, Rocky Lamattina & Sons Pty Ltd, Rombola Family Farms, Samson's Produce Pty Ltd, Sanitarium Health Food Co., Saputo Dairy Australia, Sargents Pty Ltd, Sergi Farms, Simon George and Sons, Simplot Australia Pty Ltd, Snackbrands Australia, Solaris Paper Pty Ltd, Sony Trading Pty Ltd, Soulfresh, Southern Asia Products, SPC Ardmona, Starfish Pacific, Sumich, Sunfresh Salad, SunRice, Sweet Potatoes Australia, Taj Foods Australia, Tetra Pak Oceania, The Fresh Connection South Pacific, The Jordans & Ryvita Company, Thomas International, Three Threes Condiments, Tomato Exchange, Torino Farming, Toveill Pty Ltd, Tracey Wong, Trendpac, Tristate Produce Merchants Pty Ltd, Tru Blu Beverages, Unilever Australasia, University of Western Sydney, Valley Fresh, Valley Fresh Marketing Pty Ltd, Valley View Produce, Vanity Group, Vittoria Food & Beverage, Winc Australia Pty Ltd, Winnmalee Neighbourhood Centre, Woolworths, Woolworths Supplier Trade Show, York Foods Pty Ltd, Zappia Bros, Zerella Holdings Pty Ltd

### Food Drives

3M, Access Industries, Achieve Australia, ACN Pacific, Adriana Glass & Romney Stanton, Ajay Bhola, Alpha Team Fitness, AMP Capital, ANZ Finance, Aristocrat, Atlassian, Bank Of America, Bonds Hills, Cam M Robie, Canterbury South Public School, Carlingford High School, Chaboo Hangguk, Coca Cola Amatil, Coles, Commonwealth Bank, Cox Automotive, Credit Suisse, CSP Gym, Debnol Cannskipp, Dell EMC, Dhawala Fernando, DHL Global Forwarding, Donna Rodger, Doric Products, Dulux Trade Centre, Emily Rose Ward, Expeditors, Espresso Coffee, Herringbone, Hornsby North Public School, Hurstville Private Hospital, Inala, Inghams, International SOS, Jason Fallinski MP Office, John Holland, Joseph Gurzeni, Kasaan, Kavita Singh, Kelloggs, Kmabora Public School, Lakes Anglican Church Of The Holy Spirit, Lions Club Crestwood, Lions Club Hornsby, Lions Hornsby, Manheim, Marijana Puric & Friends, Marrickville Metro, Mars Recruitment, Myhills Dentist, Narwee Public School, National Association Of Seadogs, Nelson Grove Retirement Village, Nina Kingsford-Smith, NSW Rural Fire Service, O'Brien Glass, Orix Australia, Peninsula Motor Group Bankstown, Pixo Painting, Scottish Pacific, SG Fleet Australia Pty Limited, Simpson Strong Tie Australia, St Christophers Primary School Panania, Stay Loyal, Suez, The Iconic, Thornleigh West Public School, Tonekah Mclean, V J Ray Pty Ltd, Vixen Movement, Woolooware High School, Woolworths Erskine Park, Workday, WW, Zahrah Hakim, Zoom Real Estate Burwood

## FUNDS

### Corporate Services

Pro bono accounting and auditing services from KPMG and pro bono legal services from Holman Webb

### Corporate Financial Donors

Reserve Bank of Australia, Axia Office Pty Ltd, AMP, Good2Give, Probus, Essential Media Communications, Storyful Limited, AMP Services, Ferrero Australia, The CEO Circle Pty Ltd, ADM Australia Pty Ltd, Multiplex Constructions, Nature Nates Australia Pty Ltd, Ansible Pty Ltd, XL Catlin Pty Ltd Australia, Better Cents, Gordon Brothers, United Parcel Service Mills Oakley, Ezidebit 8043075, USANA, Commonwealth Bank, Sunbeam Foods, Gilbert + Tobin, Credit Suisse, Adyen Australia, ASX Operations, Crestone Health Management, Bob & Petes, Macquarie Bank, Westfield Limited, Nova Entertainment, Clorox Australia, UBS Australia, Kentmarsh Pty Ltd, First Focus IT, Corteve, AT&T, Thomson Reuters, Child Safety Launceston, Stantec Australia, Aust. Online Giving Foundation, Toyota Material Handling, Graphic Packaging, Hort Innovation, Strata Community Insurance, Vivienne Court Trading, South32, Southern Cross Credit Union, Intercontinental Exchange, Bankwest, M.C. Jacobs Pty Ltd, AMP Foundation, Suncorp, Voith Turbo Pty Ltd, Norman Disney & Young, Capital Group

### Trusts and Foundations

The Cisco Systems Foundation, The Pure Foundation, The Goodridge Foundation, APS Foundation, Murphy Family Foundation, Bennelong Foundation, CAGES Foundation, Comhar Foundation Pty Ltd, Norman Family, JEPS Foundation, JLDJS Foundation, Johnson Family Foundation, Keuneman Foundation, Trustee for Vinva Foundation

## SPECIAL PARTNERS



Canberra Rotary



Country Women's Association  
of NSW

# THANK YOU

Thank you to our volunteers who have helped us to achieve so much this year. In a time of crisis, we've made sure that Australians have food on the table.

## VOLUNTEERS

### Top 200 Group Volunteers

Abbotsleigh Parents Association	Ceva Animal Health	GLG	Mastercard	Pepsico Australia	St.George Bank
ABC Australian Broadcasting Corporation	CHEP	Goodman Fielder	Mater Dei Catholic School	Pfizer Australia	Stantec
ADF Army Reserve	Cloudflare	Google	MAURI ANZ	PIMCO	State Street
ADM Nutrition Australia	CLSA	Grasshopper Environmental	ME Bank	PricewaterhouseCoopers	Stockland
ALDI Stores	Coca-Cola Amatil	Greater Sydney Commission	MedicalDirector	Procter & Gamble	Stuart Alexander & Co
All Saints Catholic College	Cognizant	Groupe SEB	Merck	Proofpoint	Suncorp
Allianz Australia	Commonwealth bank	GSK	Metcash	Protectorsure	SunRice
AMP Foundation	Constructive Recruitment	Gumgum	Microsoft	Puppet	Teachers Mutual Bank
ANZ	Corteva Agriscience	GWf	Mirvac	Qantas	Telstra
AON	Cummins	Hasbro	MLS Finance	QBE Australia	Tennant Australia
Aristocrat	Databricks	Hello Fresh	Mondelez International	QIC	Terumo
Arnott's	DHL Express	Herron Todd White	Motospecs	Rabobank Australia & New Zealand Group	The CEO Magazine
AT&T	DHL Global Forwarding	Hewlett-Packard	Multiplex Constructions	Redpath Partners	Thomson Reuters
Atlassian Pty Ltd	DocuSign	Hillrom	NAB	Refinitiv	Transport NSW
Australian Associated Press	Domain	Hoban Recruitment	Naos	Reserve Bank of Australia	TwentyEighty
Australian Catholic University	Dotdigital	Holiday Inn	Nestle	REST Super	Ubisoft
Avery Dennison	DP World	Holman Webb Lawyers	NetApp Australia	Richard Johnson Anglican School	Under Armour Australia
AXICOM	Dropbox	Hyster-Yale Group	NEXTDC	RPS Project Management	Unilever
Bank of America Merrill Lynch	Ecolab	IBM Australia	Northern Trust	Sage	UniSuper Management
Barker College	Effem	Imperial Tobacco	NSW Parliament	Salesforce	UPS
Barrington Group	Elanco	Infosys	NSW Young Labor	Samoan AOG Youth	VMLY&R
Beam Suntory	Elantis	Ingredion ANZ	O'Brien Group	Samson Fruit & Vegetable Supply	VMware
BEcause Brand Experience	Elastic IT	Intuit Australia	Office of Mark Coure MP	SAP Hybris Sales	Vodafone
BIGS	Employsure	Jacobs Douwe Egberts	Officeworks	Scentre Group	Weight Watchers
Biogen	Endeavour Energy	Johnson & Johnson	Ontoit	Scottish Pacific	Wendy Wu Tours
Bluestone	Enosys Solutions	JP Morgan	Opentext	Serco	Westpac Banking Corporation
Bob & Pete's	Euro Garages Group	Kofax	Optus	Sharp and Carter	Winc
Box	Exact Software	KPMG	ORACLE	Sir Joseph Banks High School	Wipro Technologies
Brambles	Farmaforce	Lenovo	Origin	SITA Environmental Solutions	Woolworths
Brighte	FCB Group	LexisNexis	ORIX Australia	SiteMinder	Yokogawa Australia
BT Financial Group	FireEye	LogMeIn Aus	Parmalat	Soden Legal	Yum! Restaurants International
Catholic Education Diocese of Parramatta	Firesoft Consulting	Logwin Air + Ocean	Pen Underwriting	Splunk	Zip
	Flight Centre Limited	Loyola Senior Highschool	Penrith Anglican College		Zurich
	FM Global	MARS Food Australia	Pepper Financial		

### Regular Volunteers

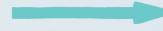
We would especially like to thank our regular volunteers who have helped us over 5 days in 2019/20

P. Ajmeri	P. Crowden	G. Gibson	R. Jones	J. Mapoon	S. Pearce	C. Spurrier
A. Alegrado	L. Curson	D. Giles	J. Kaur	D. Maroney	N. Peters	T. Stephenson
J. Asabre	I. Daly	R. Gilzean	L. Kavanagh	D. Mawby	E. Petty	K. Still
V. Baklanov	A. Dao	R. Gomez	K. Keane	H. McCaffery	J. Pisani	D. Street
W. Bakri	K. Dao	L. Gordon	C. Kelly	M. McDonald	M. Pisani	K. Summerfield
C. Ball	S. Datt	S. Gosai	M. Kelly	J. Mcdowell	T. Pooley	K. Sun
P. Ball	H. Davis	B. Greenaway	R. Kelly	J. Mercado	A. Posimani	J. Sutton
G. Banning	K. De Ridder	L. Greenbank	H. Kesby	A. Mifsud	M. Preston	J. Tepoka
S. Barney	M. Di Palma	A. Guenon Des Mesnards	B. Kimber	M. Mifsud	J. Priest	R. Terepai
D. Bartley	P. Di Palma	M.S. Ha	J. King	R. Miranda	L. Privett	E. Thomas
L. Battaller	C. Donnelly	A. Hadiwidjaja	J. King	D. Moge	M. Quinn	S. Timbrell
V. Batorijs	J. Doyle	S. Hanna	M. King	D. Mol	M. Quinones	J. Toivanen
D. Bayliss	S. Drull	M. Hara	S. Konkolics	J. Morgan	S. Raju	A. Tuiono
S. Blake	S. Drull	E. Hare	J. Koster	J. Nah	M. Rayner	M. Tuiono
A. Boulet	Q. Du	J. Harvey	I. Kroppe	E. Naivalu	S. Rayner	R. Tung
J. Bradnock	S. Dunnett	J. Hatton	P. Kroppe	D. Ngati	B. Rhodes	A.K. Tunisau
M. Bromfield	H. Duong	O. Henderson	V. Kumar	K. Ngati	R. Riddell	M. Vakililimi
G. Brooke-Smith	M. Eckersley	J. Herschel	D. Lai	A. Nguyen	H. Riley	M. Van Hemelryk
A. Bunduka	S. Elsom	L. Hill	T. Lavender	H. Nguyen	S. Robar	J.G. Vella
K. Cao	P. English	R. Ho	B. Lee	M. Nguyen	C. Robertson	P. Vetuinaruku
T. Casimir	S. Evans	L. Hollis	M. Liddell	E. Nocom	S. Rouf	H. Villanueva
J. Chan	J. Faddoul	B. Holmes	P. Lipscombe	K. Notohamiprodjo	S. Rubio	G. Watkinson
M. Cho	M. Fardy	M. Horan	C. Looi	H. Noun	P. Rugg	A. Wells
T. Chown	T. Farhart	T. Houghton	M. Looi	N. Ochoa	L. Rushworth	B. Whittles
T. Chu	M. Farrugia	A. Hubbard	E. Lucas	A.D. Olsen	M. Sadler	R. Wightman
M. Collins	F. Fincheira	P. Hughes	P. Lucas	P. Pangilinan	A. Schmidt	B. Williams
W. Coltman	C. Fitzpatrick-Browne	B. Hutchings	R. Macdonald	J. Parker	B. Scicluna	P. Wright
P. Connell	S. Forrest	R. Hyer	V. Mainupuna	R. Parker	T. Scicluna	H. Yiu
H. Cooke-Yarborough	V. Fox-Smith	T. Inman	S. Makrides	J. Parnell	S. Scott	
R. Cooper	Z. Funaki	B. Innes	K.S.Malhotra	C. Patton	M. Shaw	
N. Cossor	N. Galbraith	M. Irvine	G. Manalo	C. Patton	P. Shaw	
A. Craven	N. Gar	M. Jackson	F. Mangion	S.A.Payne	B. Sherwin	
M. Craven	A. Garcia	J. Jones	S. Mani	B. Peacock	S. Shrubbs	
K. Crocker	G. Garnett	L. Jones	A. Mapoon	S. Peacock	L. Skerry	

# OUR MODEL



**SURPLUS & PURCHASED FOOD**



**FOODBANK DISTRIBUTES**

## Ways to get involved

Individuals wanting to support Foodbank can get involved in one of the following ways:



**Volunteer**



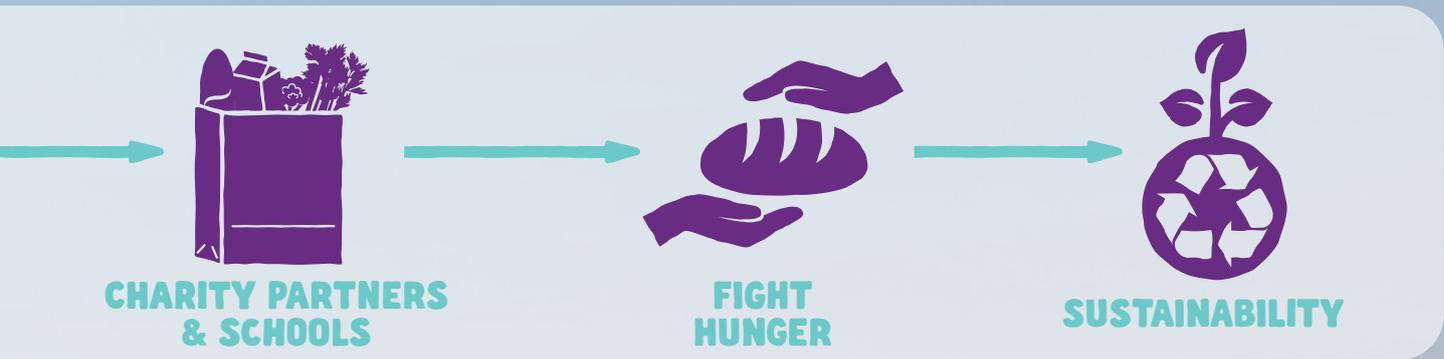
**Hold a food drive or fundraiser for us**



**Donate**



**Raise awareness on social media**



Foodbank NSW & ACT supports the United Nations Sustainable Development Goals

# HOW YOU CAN ASSIST FOODBANK NSW & ACT FIGHT HUNGER

## How to get involved

- Become a regular donor
- Donate non-perishable food and personal care items
- Sign up to volunteer

## Contact us

E: [office@foodbanknsw.org.au](mailto:office@foodbanknsw.org.au)

P: (02) 9756 3099

[www.foodbanknsw.org.au](http://www.foodbanknsw.org.au)

## Keep up to date

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resauce



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IN AUSTRALIA