

FEED. EDUCATE. ADVOCATE.

**FOODBANK WA
ANNUAL REPORT 2021**

OUR VISION

End hunger in Western Australia by 2030

OUR PURPOSE

Feed. Educate. Advocate.

OUR STRATEGY

Together we will focus our effort in the following four priority areas:



OUR VALUES

Our guiding values underpin our daily interactions in pursuit of our purpose

RESPECT

We value all people, celebrate diversity and embrace different opinions.

COMPASSION

We assist those in need providing support without judgement.

INTEGRITY

We are committed to honesty, decency and fairness.

RESPONSIBILITY

We are all responsible for the achievement of our purpose.

COLLABORATION

We are inclusive and find ways to improve the lives of those in need.



CONTENTS

Chairman's Report	6
CEO Report	7
Our Impact	8
Feeding Western Australians	10
Educating Western Australians	18
Advocating for Western Australians	24
United in Our Passion	28
Financials	40

DIANNA'S STORY



Dianna has been helping others for much of her life. She worked in aged care, she fostered two children and any time family fell on hard times she'd offer to drive them to Foodbank WA "just to know they've got food in their cupboard and their children are going to be fed."

When Dianna took ill with multiple myeloma in 2019, the tables turned. Living on the pension, she struggled to cover rent and car expenses, but knew she wouldn't have to go hungry.

"I had to have help," Dianna said, "and it's lovely to know that there is somebody there to help you when in need like that."

What Dianna didn't expect, was to be relying on Foodbank Albany for an even more basic need.

"Ever since I got sick, I can't drink the water out of the tap. It's just the taste of it. When you get cancer your taste is never the same and it's horrible. I was buying lots of water from the shop and it cost me so much money. When I found it at Foodbank I was just over the moon, I was so pleased. Rod being Rod, he was so helpful, he'd let me have a fair bit of water which was lovely."

Winter of 2021 had been long and tough for Dianna, after she caught a cold early in the season.

"I couldn't rise up from it, Dianna said. "I thought it would be over within two weeks, but having cancer with it, you've got no immune system. It just took me right to rock bottom, so I had to build myself all the way up again."

Dianna stopped going to her beloved church and spent most of the winter at home for fear of catching another cold – or worse. The church community rallied and brought her meals, but she still appreciated being able to shop for herself at Foodbank Albany and focus on eating well to get well.

"There was always something there for me. There are certain foods that I can't eat because of my sickness – things have got to be fresh. I've found that the fruit and vegetables are really nice every time I go there."

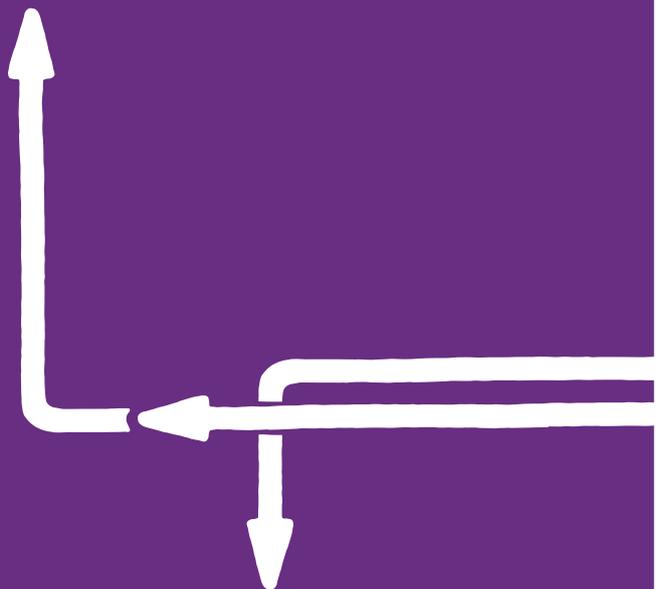
Looking after her own health takes up much of Dianna's precious time and energy, but it's in her nature to always be caring for others.

"When I did get sick I had family members come down and when the children would come and see me, I'd have the food here for everybody to eat

and share, it was wonderful."

"It's been three years I've had this multiple myeloma so I'm trying to get through it. I have my ups and downs, I have my moments. But whenever I need to, I go down to Foodbank Albany and have a good yarn with Rod. I'm - I shouldn't say – one of their favourite clients!" laughed Dianna, "He's an angel, he is you know, he's a really really good man."

"There was always something there for me. There are certain foods that I can't eat because of my sickness - things have got to be fresh. I've found that the fruit and vegetables are really nice every time I go there."



CHAIRMAN'S REPORT

The COVID-19 pandemic continued to impact our State with the demand for food relief significantly increasing. The winding down of Government assistance of JobKeeper, JobSeeker and the rental moratorium saw a rapidly growing and unprecedented spike in demand for food assistance.

Foodbank WA continued to implement our *Shaping the Future 2020-2023 Strategic Plan* with the ambitious vision to end hunger in Western Australia by 2030. This aligns with the UN Sustainability Development Goal of zero hunger by 2030.

The Strategic Plan focuses on four key pillars.

People in Need

Our focus is always on those who rely on our support. This year we extended our reach through our Mobile Foodbank service. Transport is a barrier to access for food. Being able to offer food relief in more locations is a vital way to overcome this barrier.

Advocacy

Foodbank WA advocates on behalf of Western Australians who need food relief. Improving public awareness of the complex issues surrounding food insecurity and hunger is critical to the achievement of zero hunger by 2030.

Sustainability

Our focus on sustainability ensures we are here for the foreseeable

future, supporting those who rely on us. This financial year we focused on sustainable procurement, improving efficiencies through technology and growing our community and corporate support. This, however, is "unfinished business" and Foodbank WA is now embarking on a strategy to underpin its long-term sustainability.

Culture

Foodbank WA can only do what it does with a positive workplace culture. This year was about ensuring excellence in work health and safety culture for staff and volunteers.

I would like to thank the Foodbank WA Board and committees for your strategic guidance and the support that each member has given me. Especially given the extra call on them because of the pandemic and multiple natural disasters.

On behalf of the Board, our heartfelt thanks and gratitude go to the leadership team, staff and volunteers for your passion, energy, resilience and commitment to our purpose.

Finally, thank you to Greg Hebble, the CEO who has led Foodbank WA for the past 12 years. Greg finished his tenure on 30 June 2021. When Greg joined Foodbank WA in 2009 he stepped into the organisation at a crucial time that required transformational change and growth. He managed this task with consummate ease.

12 years ago, Foodbank WA had a 'good enough' presence,



with a main distribution centre in Welshpool, and centres in Geraldton, Bunbury, Albany and Peel. Under Greg's stewardship, we opened our Perth Airport distribution centre, together with new Geraldton and Kalgoorlie warehouses and other upgraded regional centres. Foodbank WA also significantly increased the volumes and nutritional quality of the food we supply.

The Board recognises Greg for his leadership and guidance at a time when both Foodbank WA and Foodbank Australia were taking enormous strides.

A handwritten signature in black ink, appearing to read 'Peter Mansell'. The signature is stylized and fluid.

Peter Mansell,
Chairman

CEO'S REPORT

Foodbank WA provided over 6.7 million meals to Western Australians this year, a staggering 300,000 more meals than last year.

There are countless reasons people may need a hand getting good quality food. This year in particular many people have asked for assistance for the first time, as we continue to deal with the ongoing and far-reaching impact of the global COVID-19 pandemic.

In addition to the pandemic, the Woolooloo bushfires, Cyclone Seroja and floods in Kalgoorlie and Carnarvon caused significant damage to homes and businesses. Foodbank WA was there to lend a helping hand by providing hampers of essential food and access to shop at our branches.

It is in these difficult times that I am always humbled by the Western Australian community spirit. It is only with the support of our community, corporate partners and philanthropists that we are able to continue to provide meals to those who rely on us and to respond quickly to crises.

Our State covers 2,646 million square kilometres, so it is no mean feat to support Western Australians from Kalumburu to Esperance and everywhere in between. We do this through a collaborative network of charity partners who work on the frontline distributing food and groceries from Foodbank WA to those who need it most. Thank you to our partners in the fight to end hunger, for your passion and commitment to helping ensure no Western Australian goes hungry.

Thank you to our staff and volunteers, whose unwavering commitment and ability to adapt ensures we continue to respond to the changing environment and our community with respect, compassion and integrity.

Thank you also to the leadership team and Board for your support and dedication in implementing our new Strategic Plan as we work towards ending hunger in Western Australia by 2030.

Finally, after 12 years at the helm as CEO I say goodbye to Foodbank WA. It has been an incredible journey as we have grown to respond to increased demand and a changing environment.

During this time, we constructed the first purpose-built Foodbank in Australia in Kalgoorlie, before following it up with the Centre for Hunger Relief at Perth Airport and a fit-for-purpose facility in Geraldton. We started new initiatives to ensure access to good quality meals including Meatbank, Perth Airport School Fruit Van and Mobile Foodbanks. We opened our Community Kitchen (another first for Foodbank in Australia) which helped reduce our food waste by offering a third life to food through delicious and nutritious ready-to-eat meals. This year we celebrated making 300,000 meals through this great initiative.

We have significantly improved the nutritional quality of the food and groceries we distribute. We grew our nutrition, education and cooking classes to target different age groups and our *Superhero Foods*® resources remain a popular



addition to schools education programs.

I am very proud of what we have achieved in this time and I leave the organisation in a great place and in good hands as it continues its important work. Thank you again and I wish you all the best in the future.

Greg Hebble,
Chief Executive Officer



OUR IMPACT AT A GLANCE

Striving to zero hunger



3,712,471 kg
DISTRIBUTED



6,689,136
MEALS PROVIDED TO WESTERN AUSTRALIANS



300,000
MEALS PREPARED IN OUR COMMUNITY KITCHEN MILESTONE REACHED



562,670
SCHOOL BREAKFASTS



37,122
EMERGENCY FOOD RELIEF HAMPERS

Reducing our impact on environment



1,829,600 kg
SAVED FROM LANDFILL



7,030,000
CO₂ EMISSIONS SAVED

Empowering Western Australians to make healthy food choices



833
NUTRITION EDUCATION SESSIONS



6,270
PARTICIPANTS



5
NUTRITION EDUCATION AND COOKING PROGRAMS

Our community



71
STAFF



200+
VOLUNTEERS



69,795
VOLUNTEERS HOURS



425
CHARITY PARTNERS



475
SCHOOLS



23
MOBILE LOCATIONS



6
FOODBANK WA BRANCHES



Meals distributed*



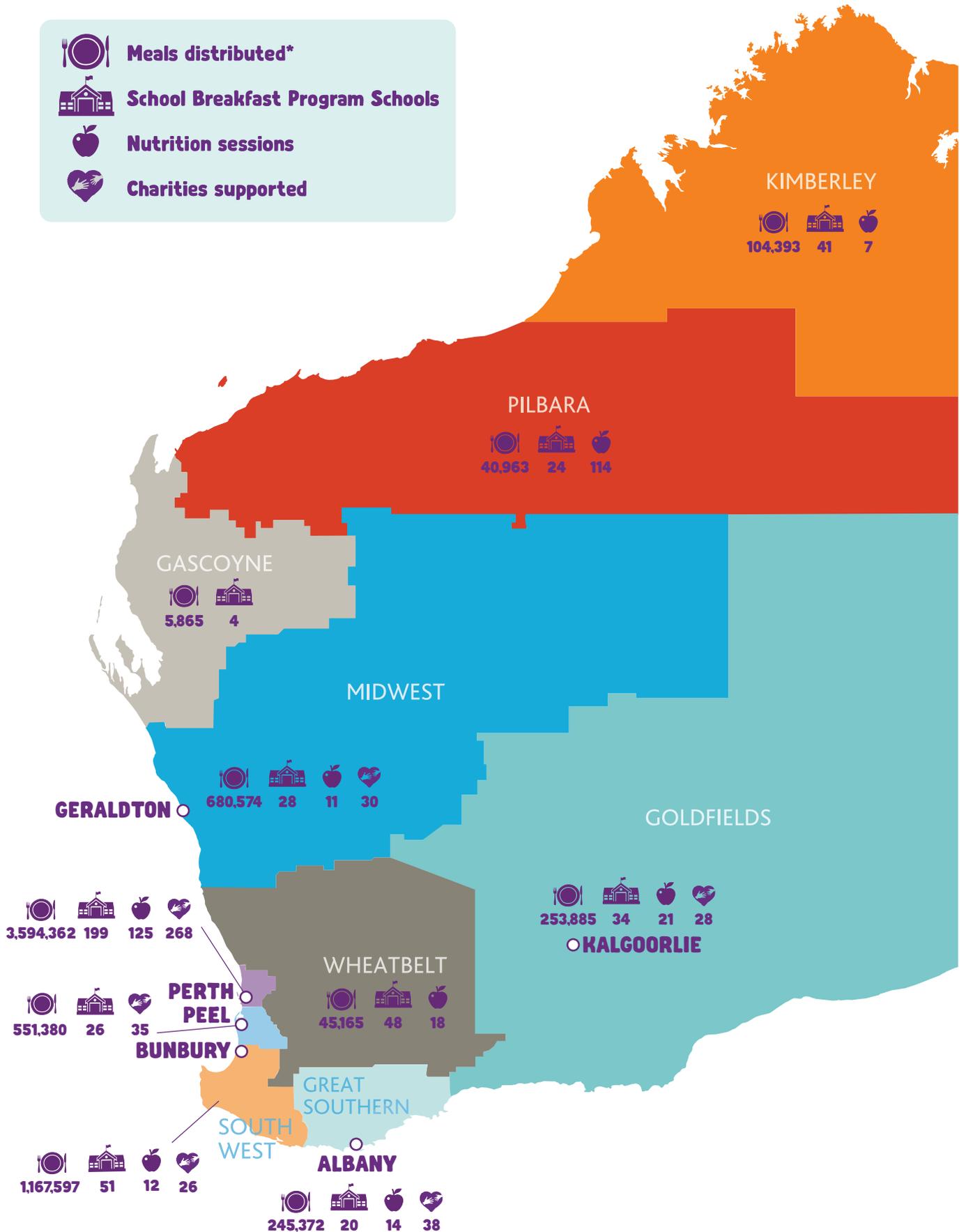
School Breakfast Program Schools



Nutrition sessions



Charities supported



* Includes core kgs, School Breakfast Program kgs and Meatbank



THINK SAFETY

SAFETY STARTS WITH YOU

WP01592

TOYOTA

TOYOTA
MATERIAL HANDLING
1800 425 438
RENTAL

FEEDING WESTERN AUSTRALIANS

REDISTRIBUTING WASTE TO FEED WESTERN AUSTRALIANS



1,829,600kg

SAVED FROM LANDFILL

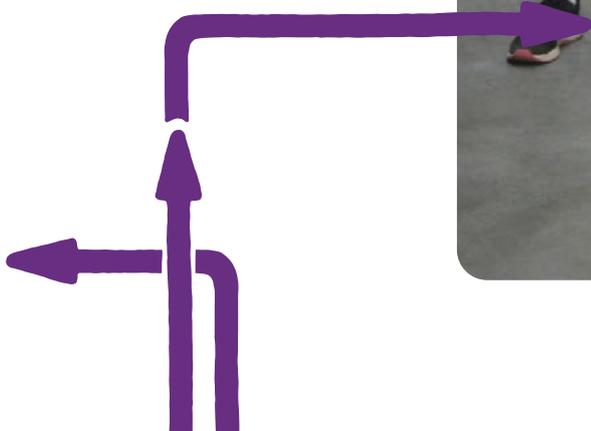


135,804kg

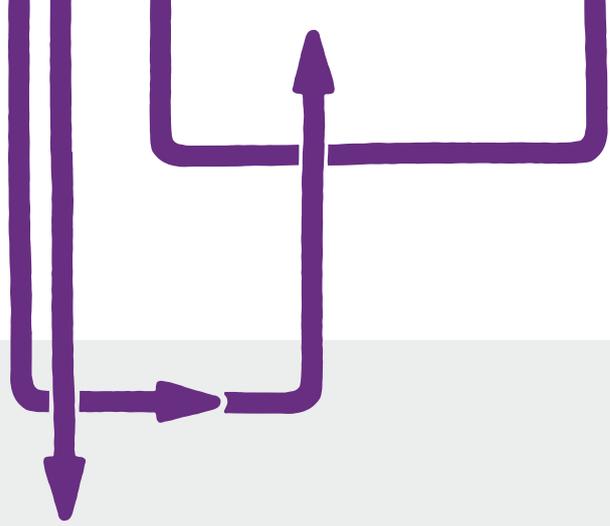
DONATED FROM THE COMMUNITY

Foodbank WA works collaboratively with farmers, fresh producers, retailers, manufacturers and across the entire food supply chain to ensure surplus or imperfect food and groceries are saved from landfill and instead donated. Goods donated to Foodbank WA are distributed through our charity partners to people in need of food relief.

We are grateful to our local and national food donors who remain committed to reducing hunger and food waste by donating their surplus stock to us.



Collaboration to reduce waste and feed Western Australians



A SPECIAL THANKS TO OUR MAJOR FOOD DONORS

Aldi
Bega
Beta Spuds
Coles
Dorsogna
Goodman Fielder
Harvey Fresh Milk
Hello Fresh
Ingham's
Linley Valley Pork
Lite and Easy
Metcash
Mrs Macs Pies
Nik Trandos
Perth Markets
Soul Fresh
Tip Top Bakeries
Westpork
Woolworths
V and V Walsh
Fruit Growers in the Southern Regions
Our national donors

Thank you to Westpork who gave 400 pigs in collaboration with Dardanup Butchering Company who processed all the meat for us. In total 19,287 kilos of pork was donated including roasts, chops, diced pork, mince and sausages.

The pork was packed in meat trays and meat hampers for distribution through the Centre for Hunger Relief and Mobile Foodbank.

Often the most nutritious but expensive thing in your trolley is meat. Meat is a rich source of iron, protein and essential B vitamins, but sadly it's completely out of reach for many people who struggle to afford even the most basic pantry items. The meat donated is all quality product, and it's great to be able to include it in our provisions to those who have been going without.

Meat packs are a very popular trolley item at The Centre for Hunger Relief. A pack normally contains about \$80 worth of frozen meat products and is offered to those with a charity referral for \$15.



FEEDING WESTERN AUSTRALIANS



3,712,471kg
DISTRIBUTED



6,689,136
MEALS PROVIDED TO
WESTERN AUSTRALIANS



562,670
SCHOOL BREAKFASTS



2,555,681kg
OF DONATED PROTEIN
DISTRIBUTED



2,904,253
MEALS IN REGIONAL
WESTERN AUSTRALIA
(43% OF TOTAL DISTRIBUTION)



37,122
EMERGENCY FOOD
RELIEF HAMPERS



65,265
MEALS PREPARED IN OUR
COMMUNITY KITCHEN



300,000
MEALS PREPARED IN OUR
COMMUNITY KITCHEN
MILESTONE REACHED

At Foodbank WA we believe that everyone deserves to have regular nutritious meals. We help people by providing food and groceries to those who struggle to afford them.

Foodbank WA works through our charity partners reaching people

right across Western Australia who need food assistance. We provide general food and grocery items as well as food hampers and frozen ready-to-eat meals made in our Community Kitchen.

Our Centre for Hunger Relief at Perth Airport had its busiest year on record. With the impacts of the

COVID-19 pandemic still being felt, government funded assistance including JobSeeker, JobKeeper and the rental moratorium was rolled back at the end of March 2021. We saw a significant increase in demand of charity partners and a new cohort of individuals relying on us for their weekly shop.



Reaching regional communities

Foodbank WA's branches in Peel, Bunbury, Albany, Kalgoorlie and Geraldton increase our footprint in Western Australia. They ensure we can provide food assistance to charity partners, schools and individuals in those towns, as well as the surrounding regions.

Foodbank Bunbury upgraded their truck thanks to Lotterywest. The new truck helps reach farmers and growers in the South West region with their fresh produce supplying all our branches.

Thank you

Northern Star Resources funded equipment and local food provisions crucial to the Kalgoorlie Branch for the coordination of food provision and emergency food relief within the Goldfields region.

Talison Lithium renewed their support of Foodbank Bunbury, which is vital to our network as the hub of fresh fruit and vegetables from the South West region.



Edge Planning & Property continued their partnership supporting Foodbank Albany for Everyday Food Essentials which helped overcome a shortfall in essential food items that we don't receive as donations.

Foodbank goes mobile

For those who need food assistance, transport to one of our branches can be difficult and unaffordable. Our Mobile Foodbank service aims to eliminate this barrier. We work with charity partners who host the Mobile Foodbank in suburbs where demand for our services is high. We are now visiting 23 locations throughout the metropolitan area, servicing over 1,000 customers per month.

The Mobile Foodbank delivers general grocery items, fresh fruit and vegetables, meat and frozen hampers including ready-to-eat meals prepared by our Community Kitchen.

In May 2021 we launched our second Mobile Foodbank Truck to provide services to the northern metropolitan suburbs.



This financial year we provided over 250,000 meals through our Mobile Foodbank. Thank you to QBE Foundation and Budget Car and Truck Rental for your ongoing support.

Cooking up a storm in the Community Kitchen

Foodbank WA's Community Kitchen prepares affordable, nutritious and ready-to-eat frozen meals. The Community Kitchen also reduces our food waste by giving the food we rescue a third life.

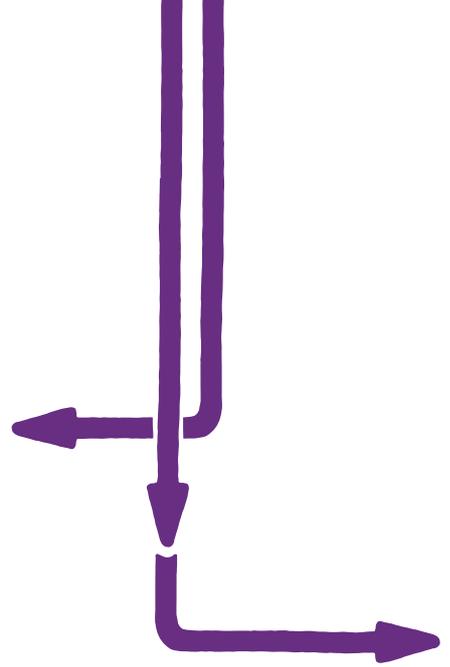
The Mega Meal Challenge is an interactive corporate team building exercise. Organisations provide volunteers across five days to prepare, cook and package ready-to-eat frozen meals in our Community Kitchen.

In 2020/21 we completed 13 Mega Meal Challenges. Thank you to the organisations who took part in the challenge: Anglicare WA, Bankwest, Chevron, Gold Industry Group, Hawaiian, Neometals and QBE.



Delivering fresh fruit with the Perth Airport School Fruit Van

The Perth Airport School Fruit Van delivers 10 kilos of fresh fruit to 75 schools identified as high risk of social disadvantage each week. Last year we delivered over 150,000 pieces of fruit. Thank you to the local growers who donated the food and to our long term program supporters Perth Airport and Stan Perron Charitable Foundation.



Feeding hungry tummies with the School Breakfast Program

Foodbank WA's School Breakfast Program is fuelling growing bodies and enquiring minds, by providing schools with breakfast foods. Despite the impact of COVID-19, the program continued across 475 schools, providing nutritious breakfasts to over 21,000 students.

In 2021 Foodbank WA celebrated 21 years of the School Breakfast Program supporting students and school communities across Western Australia.

“The breakfast program provides for our students on several levels - physically, socially and educationally. It provides nourishing healthy breakfast food that meets the physical needs of students to start the day with something nutritionally substantial in their stomachs. The breakfast club has a safe and friendly atmosphere that allows students of all ages to interact with each other in a positive way, and also with staff and parents.”

Coordinator, Metro school

Responding to emergencies and natural disasters

There are many reasons why Western Australians may need temporary food assistance, including emergencies and natural disasters. The COVID-19 pandemic continued to impact Western Australians including many who have never needed assistance before.

In 2020, the CME (WA) Community Support Initiative and other corporate and community funding, enabled us to continue to provide essential food and groceries, while prioritising our COVID response and hamper only service.

Despite already supporting people impacted by the pandemic, Foodbank WA was able to provide urgent food relief to those impacted by natural disasters, including the Wooroloo bushfire, floods in Carnarvon and Kalgoorlie, and Cyclone Seroja.

In the days and weeks that followed the events, we worked with our charity partners to quickly provide food hampers to those who had been impacted.



Our hampers, packed by volunteers, contain essential non-perishable items including Weetbix, long-life milk, tinned food, pasta and sauce, tea, coffee, sugar, and biscuits. The hamper contents, approved by our dietitians, ensure three meals per day. They meet the nutrient requirements of two adults for two days.

Through our partnership with the Emergency Relief and Food Access Service, people who had been impacted were also able to apply for a 3-month referral for food and groceries from any of Foodbank WA's six branches or 23 mobile locations.

Helpline to connect people to food assistance

In response to the COVID-19 pandemic, Foodbank WA expanded their partnership with Anglicare WA to provide referrals for assistance through the Emergency Relief and Food Access Service. The service gives those experiencing financial difficulty easy access to emergency relief, in the form of food, transport, accommodation and medical expenses. Overwhelmingly, 96% of those accessing the service asked for food assistance due to low income, COVID-related hardship or unforeseen circumstances.



Providing emergency relief after Cyclone Seroja

Following Cyclone Seroja, our Perth Branch Manager, Steve Bacon travelled to Geraldton, Kalbarri, Northampton and surrounds delivering 2,109 hampers and 9,441 kilos of groceries to local communities.

"After witnessing the devastation of Cyclone Seroja and seeing firsthand the resilience and community spirit of all those affected, it was very humbling to be able to offer some sort of relief to the those communities." Steve Bacon, Perth Branch Manager

Valued corporate partners Mineral Resources and CBH responded to our call, providing funds for emergency relief food hampers and breakfast packs.



EDUCATING WESTERN AUSTRALIANS

EDUCATING WESTERN AUSTRALIANS

Foodbank WA delivers hands on, interactive nutrition education and cooking programs facilitated by nutritionists and dietitians. These fun, evidence-based programs empower participants with the knowledge and skills to make healthy food choices for sustained healthy lifestyles. This has a ripple effect into reducing the risk of a number of preventable medical conditions.



Food Sensations® for Adults

Our four-week *Food Sensations for Adults* program teaches new cooking skills and provides a collection of healthy, easy-to-cook recipes. The popular sessions cover topics such as the importance of cooking healthy and nutritious food, how to read labels, budgeting and food safety.

This year 1,037 Western Australians across the state made the decision to cook healthier by attending our program. We delivered 411 information packed sessions.

Thank you to the Department of Health for their support and funding of this program.

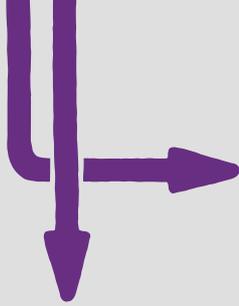
As the cook of the house, with fussy teenagers to cater for, Luci is thankful for the knowledge and skills she learnt during Food Sensations for Adults program.

"As well as being educational, I can honestly say I thoroughly enjoyed this course the most. I think that it's a combination of the facilitator, the people in your group and the general atmosphere. The group was all positive and willing to learn...I just think it's a wonderful workshop.

It was all on our understanding level and if you understand what you have to do, it's easy to put into practice yourself after the program finishes. I love the recipe books. I have them all set up in my folder".

Luci created her folder of resources, recipes and information she'd learned, which are her 'go to' for evening meal ideas and is a daily reminder to make healthy choices.





Food Sensations® for Parents

Our Food Sensations for Parents program is designed for parents of children under 5. The mealtime behaviours developed during those early years profoundly impacts children's development.

217 families attended 130 sessions across the state.

In 2020, Curtin University conducted an independent program evaluation. Results indicated that overall 82% of participants made at least one positive improvement in food choices and 83% of participants made at least one positive improvement in parenting practices.

At the end of the program, parents self-reported a 47% increase in vegetable intake and 44% increase in fruit intake per day.



44% increase (1/5 serve of fruit/day)



47% increase (1/3 serve of vegetable/day)

They also reported a reduction in the consumption of fast food meals and sugar-sweetened beverages.

Foodbank WA is grateful to Healthway for their funding of this program.

"... being in a remote community, I can still attend and be involved in these types of sessions virtually and I feel welcome to have my younger child present."

Online participant

"...providing a safe environment for discussion (without the fear of being judged), information was presented in a very clear and succinct manner, flow of material provided also made the information provided easy to learn"

Participant



Food Sensations® for Schools

This program is available to schools who are registered with Foodbank WA's School Breakfast Program. The program aims to improve knowledge, attitudes and skills in nutrition, food preparation and kitchen hygiene and safety. Our fun, hands-on sessions encourage healthy eating habits, for strong minds and healthy bodies.

The past twelve months delivered the biggest improvements in the ten-year history of this program. Foodbank WA conducted a program implementation review to ensure our interventions were influencing long-term positive outcomes for students. We adjusted our methods of communicating with schools and implemented processes to ensure



program-wide consistency in lesson plans and key messaging. We also piloted a two-day program aimed at growing the relationships with students, building on their learning and increasing impact.

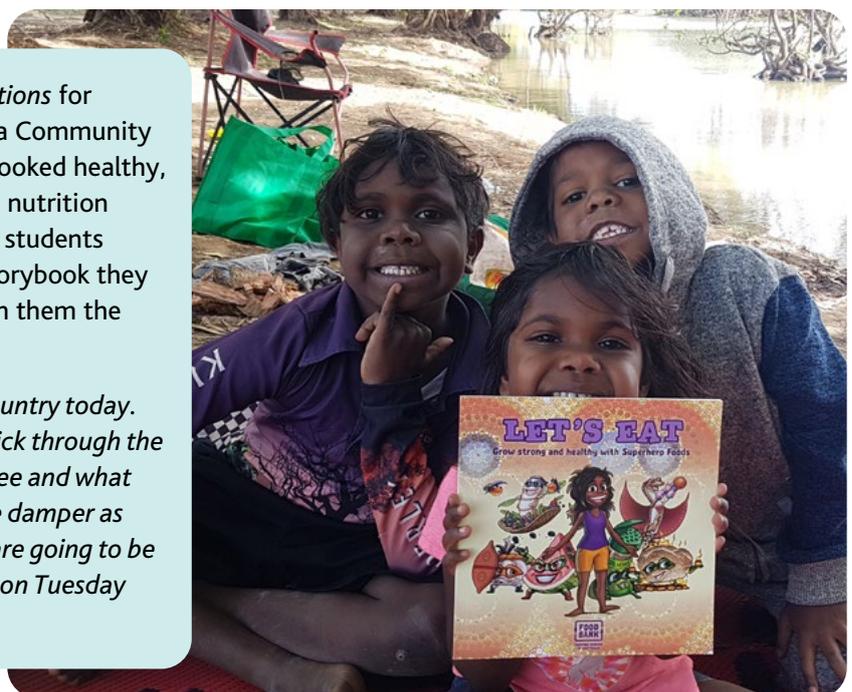
We have a commitment to ensuring regional schools don't miss out – delivering sessions in the Goldfields, South West,

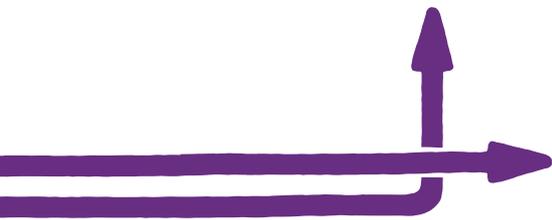
Wheatbelt and Kimberley regions. When the pandemic reduced our ability to run in-person sessions, we kept up our engagement with schools by developing online content and videos.

Thank you to the Departments of Education, Health and Primary Industries for the support of the program.

Foodbank WA delivered *Food Sensations* for Schools sessions at Nyikina Mangala Community School in the Kimberley. Students cooked healthy, delicious recipes and participated in nutrition education activities. The lower year students particularly enjoyed the Let's Eat storybook they received and took it on country with them the following day.

"...reading the book you left us on country today. The children love it and constantly flick through the pages, talking about what they can see and what they like to do. It inspired us to make damper as well so thanks very much. Our class are going to be the chefs and make the school lunch on Tuesday with your recipes". Sara, teacher





Using Superhero Foods® resources to inspire students

They may look like Everyday Foods but they are Superhero Foods in disguise.

Superhero Foods promote healthy eating and cooking in a fun and engaging way. They capture children’s attention using a suite of nutrition education resources including recipe booklets, posters, story and activity books, healthy eating collectables and newsletter inserts. More than 10,000 resources were ordered through the Superhero Foods HQ website in



the past year from 6,500 registered users.

Initially designed for teachers and health professionals to promote healthy eating in the classroom, the resources are now accessed by parents, community and youth workers, pre-service teachers, canteen managers, chefs, librarians and Aboriginal education officers.

To increase awareness of our

resources we partnered with the Stephen Michael Foundation, Awesome Arts, The Fremantle Literature Centre, Gymnastics WA and the 2020 Design an Ad competition run through the West Australian Newspaper. We added new resources this year including the Superhero Foods Community Tool Kit and email signatures.

Thank you to Healthway for their support of Superhero Foods®.

Educating Western Australians in the Pilbara

Through our commitment in the Pilbara, we delivered our Food Sensations programs in 11 regional and remote communities. We worked in partnership with local community members and organisations, improving long-term food literacy and health behaviours in the communities.

A key focus this year was to enhance the program by supporting face-to-face delivery with the use of digital technologies as well as building community capacity through an Ambassador Program.

In 2021, BHP announced it was committing a further two years of financial support to further develop the existing program in the Pilbara. Our thanks to BHP for their funding and support for the last 10 years.

“[The best part was] the student’s receiving a hands-on experience to healthy foods and students being inspired to cook their own healthy meals. Many students went home and cooked something from the Foodbank WA recipe book. The resources received for the classroom teacher were excellent and very friendly presenters. The students and I loved it thank you very much!”

Teacher, Pilbara School



Rex participated in Foodbank WA's Food Sensations for Schools Program in Port Hedland. He was excited to share what he learnt about the nutritional benefits of choosing and making home-made versus takeaway foods with his family. The night after joining the session, Rex's family had a shop-bought lasagne for dinner and he insisted that they should make their own! With support from Foodbank WA's Superhero Foods nutrition education resources, Rex now knows that home-made foods contain everyday foods, which are SuperheroFoods in disguise!





ADVOCATING FOR WESTERN AUSTRALIANS

ADVOCATING FOR WESTERN AUSTRALIANS

Foodbank Hunger Report

Our 2020 Foodbank Hunger Report shed light on food insecurity in the midst of the global COVID-19 pandemic.

The report highlighted that COVID-19 and its flow on effects, changed the face of food insecurity in Australia. The global pandemic impacted the lives of all Australians, however, those who were already struggling felt the effects more quickly and more seriously. They became more vulnerable and needed to access food relief more often.

Young people were disproportionately impacted as they were more likely to be engaged in casual work. Many lost their income or had their income reduced.

Early in the pandemic, panic-buying and stockpiling increased the stress faced by vulnerable people. Many of the basics disappeared from the shelves and they did not have the resources to stockpile for themselves or to purchase more expensive alternatives.

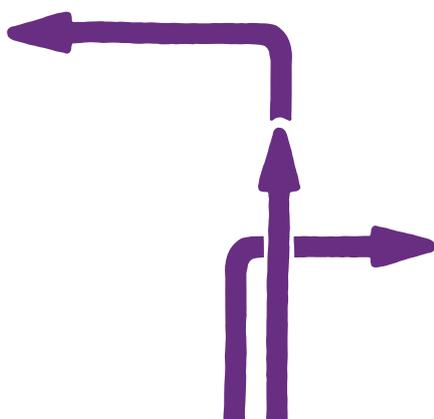
While COVID-19 made life even more difficult for those already vulnerable, it has launched others into food insecurity for the first time. Almost one third of those experiencing food insecurity in 2020 had never experienced it before COVID-19.

Government assistance such as JobSeeker, JobKeeper and the rent moratorium provided temporary relief for many. When these scaled back at the end of March 2021 we saw an immediate increase in demand at all of our branches and Mobile Foodbanks.

Our Patron

**The Hon Kim Beazley, AC
Governor of Western Australia**

The Governor's long-standing association with Foodbank WA began in 2001, when as the Federal member for Brand, he became the Vice Patron of Foodbank Peel. Impressed by the passion and energy of the volunteers, he continued to observe and support Foodbank WA's work for many years. He officially became our patron in 2018 and continues to support the work we do. In 2020 The Governor had a Zoom call with Santa from our Centre for Hunger Relief to ask Santa to help us to Uncancel Christmas.



AMBASSADORS

Our Ambassadors

Thank you to our ambassadors who support and promote the important work that Foodbank WA do through their network and communities.



Duc Pham, Founder of Perth Business Network

"As a proud ambassador for Foodbank WA, I feel very committed and passionate about the fight against hunger in WA. It's an opportunity to shine a light on the plight of disadvantaged families and their daily struggles to put food on the table. What drives me, is the knowledge that our contribution makes a big difference to the livelihood of people and communities, and they are deeply grateful for the assistance. As a war refugee who came to Australia with the bare essentials, I have an understanding of hunger and food insecurity. Moreover, Foodbank WA's purpose and values are very much aligned with mine, and it's about helping others in a way which gives them dignity and hope for a brighter future."



Alice Murray, TV Presenter

"Foodbank WA is simply an incredible organisation, and I'm so proud to be an ambassador and raise awareness of its work."

How Foodbank WA gives back to Western Australians is remarkable, particularly the real charitable value for those wishing to donate funds or food. \$1 dollar = 2 meals.

What struck me is how everyone at Foodbank WA is united behind a common goal, and the innovative programs that have been created to achieve that goal. Everyone helps, some don't need a 'title' or credit, which I think speaks to the inspiration that Foodbank WA sparks."

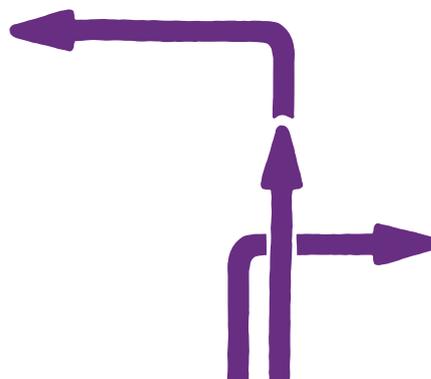


Andrew Gaff, West Coast Eagles

"I value and admire Foodbank WA's commitment to helping West Australians who are doing it tough, providing people with an important ingredient to wellbeing through means of healthy and nutritious food."

The organisation gives people an opportunity to get back on their feet in challenging times.

Whilst I've been lucky enough to still do my job these last 2 years, I've gained an even greater appreciation for my role and responsibility as a Foodbank WA ambassador. As struggle and uncertainty continue to surround us, Foodbank WA continues to increasingly provide food relief and support to those who need it most."



COVID-19 continued to have an impact in Western Australia and around the world. Our corporate partners, together with the collective power of industry groups including CME (WA) Community Support Initiative and Gold Industry Group members stepped up to provide invaluable support.

Foodbank WA was able to purchase food and vital operating equipment and distribute COVID-19 Emergency Food Relief Hampers. The helping hands of many individual volunteers and corporate volunteering groups assisted in packing the hampers.

Through new partnerships with Government departments, welfare agencies, Aboriginal corporations, peak groups and businesses we were able to distribute hampers to metropolitan, regional and remote communities.

BHP provided significant support to purchase large quantities of emergency relief food items and cover the costs of additional interstate freight and operations.

Foodbank WA pivoted towards a more 'contactless' food distribution model. This vital funding enabled us to continue to operate during what was and continues to be an extremely challenging and uncertain time, to help those in crisis during the pandemic.





**UNITED IN
OUR PASSION**

THANK YOU TO THOSE WHO SUPPORT OUR PURPOSE

The Golden Girls

Meal prep in the Community Kitchen is no easy gig. Volunteers work on their feet and need strong arms for stirring commercial sized pots. Yet according to Community Kitchen Manager Grant Longman, the most efficient team is a group that calls themselves the Golden Girls - average age 75.

"They're Brilliant!" Grant said, "They're tough as nails and as strong as anyone."

Some of the women keep fit at a seniors' exercise class, which is how their story started. Rosalyn Tay-Brighton recruited some volunteers at the gym five years ago and they've been coming fortnightly ever since.

"We're women who have raised families, cooked and organised kitchens," said Ros. "We turn our hand to anything. We're all physically quite strong and we enjoy the cooking side of it."

"None of us like food waste and we like the intelligent way that food is rescued from landfill. It's intelligent use of a material that would otherwise have been abandoned."

Three of the girls have now passed the 80 mark, but they're not in any hurry to slow down.

"By Wednesday there's often been some preparation done. We might either finish the cooking or start the packaging. This could be cooking onions by the tonne, potatoes by the tonne, roast pork by the tonne – it's macro amounts."

"Whilst we're getting organised there's no talk, because everybody's working out the system. When we've got it going we start to relax and chat. We like to challenge Grant about doing things a slightly different way, which I think he quite enjoys."

Grant does seem to enjoy a bit of stirring. Ros says he also likes to encourage their competitive side.

"He tells us we do more than anybody else in the kitchen," said Ros, "We're speed freaks. He may tell everybody that - but we've bought it!"

"None of us like food waste and we like the intelligent way that food is rescued from landfill."





200+
REGULAR
VOLUNTEERS



69,795
VOLUNTEER
HOURS



1,645
CORPORATE
VOLUNTEERS



64
ORGANISATIONS
VOLUNTEERED 154 TIMES

Volunteers

Foodbank WA can meet our purpose due to our dedicated volunteers who freely give their time, energy and passion to help us feed Western Australians in need every day.

Throughout Western Australia we have more than 200 regular volunteers including warehouse assistants, kitchen hands, drivers, cleaners, and finance/customer service operators. We would also

like to acknowledge the time and energy of our voluntary Board Directors in leading the strategic direction and governance of Foodbank WA.

In May 2021, with support from Herbert Smith Freehills and Dome Cafes, we hosted breakfasts and morning teas to recognise and celebrate our volunteers in Perth and regional Western Australia as part of National Volunteer Week.

Thank you to our dedicated volunteers who achieved service milestones this year:

10 year

- Elizabeth Lock
- Laurie Parravicini
- Michael O'Connell
- Michelle Webb

15 year

- Vi Thornton
- Doug Bibby
- Sheila Howard

20 year

- Stuart Bell

Thank you. We couldn't do what we do without you.





Corporate volunteering is a workforce that Foodbank WA could not do without. Whether they be in the warehouse or kitchen, corporate volunteers make a huge difference in helping us achieve our purpose. They are often project focussed and their efforts have resulted in the production of thousands of hampers and frozen meals throughout the pandemic.

The hampers packed by corporate volunteers were widely distributed following natural disasters like Cyclone Seroja and the Woorloo Fires.



Arc Infrastructure supports Foodbank WA

A new volunteering program at Arc Infrastructure is making it easier for their people to lend a hand at Foodbank WA.

All employees are given one paid day of Volunteer Leave each year, and CEO Murray Cook says it has been well received:

"Our people have used the opportunity to participate in Foodbank WA's team volunteering days," Murray explained.

"We enjoy giving back to Foodbank WA, which supports communities surrounding the freight rail network Arc Infrastructure operates.

"I'm proud of the time and effort our people have contributed both individually and as a team to help those in need across our State through Foodbank WA."

In addition to giving his time to team volunteering, Murray has been a devoted participant and fundraiser for the Meal Makers event for the past three years.

"It's fun learning some new cooking skills and very fulfilling working in the community kitchen, knowing we're helping feed those in need," Murray said.

"Foodbank WA is a cause close to my heart and I'm thankful to represent Arc and do my small part in raising awareness of the food insecurity tens of thousands of West Australians face every day."

Uniting the community to support Western Australians in need

Foodbank WA is incredibly thankful for the Western Australian community and corporate partners who give generously give their support.

A special mention to our Hunger Fighter regular donors whose monthly contribution makes a real difference to the Western Australian community.

Our UnCancel Christmas campaign highlighted the issue of many families still affected by the Covid-19 pandemic not being able to afford Christmas meals. Santa Zoomed in to ask that Western Australians give generously to help put food on the table.

During the pandemic many Western Australians experienced the anxiety of empty supermarket shelves for the first time. At Foodbank WA we know empty pantry shelves are the reality for many. Our winter Help Hunger Expire campaign raised awareness of the struggles of many Western Australians and asked our supporters to give generously to fill the shelves.

Thank you to our community fundraisers

Sincere thanks to our dedicated community fundraisers. The effort, creativity and passion these supporters put into fundraising on our behalf is truly inspiring.

Empty Bowls

Western Australian potters came together to make 500 unique bowls for guests to pick their favourite before filling it with delicious warm soup. This sell-out event raised over 38,000 meals. Thank you to community fundraisers Liz Berry from Kore Earth Ceramics and Dee Parker from White Peacock Studios. Special mention to famed artist William Boissevain for donating one of his paintings for the auction.





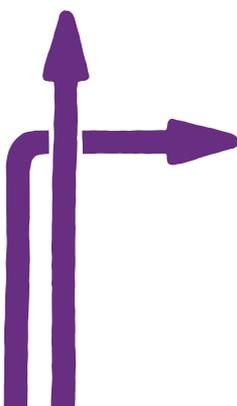
Meal Makers

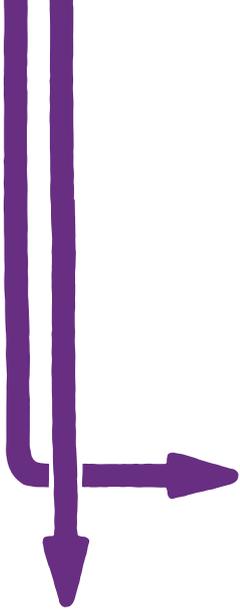
21 WA business leaders swapped their balance sheets for lasagne sheets to raise 250,923 meals. They spent mornings in the BHP Training Kitchen with our guest chefs; Matthew Sartori (Head Chef Wildflower), Jordan Bruno (ex-MKR contestant), Sophie Budd (Taste Budds Cooking Studio) and Chris Anca (Social Media sensation that is RawbyChris!) learning how to make their signature dishes. Our Meal Makers then moved into the Community Kitchen to prepare, cook and package meals for distribution through our charity partners.



Give A Feed

An initiative of Aaron Pitt and Wayne Smith with the Rotary Club of Heirisson, Give A Feed provided 3,232 Christmas hampers in 2020. Vulnerable families received just the right food essentials to make a Christmas meal at what should be a festive time for all families. This marked the ninth year of the initiative which has provided 22,664 Christmas hampers.





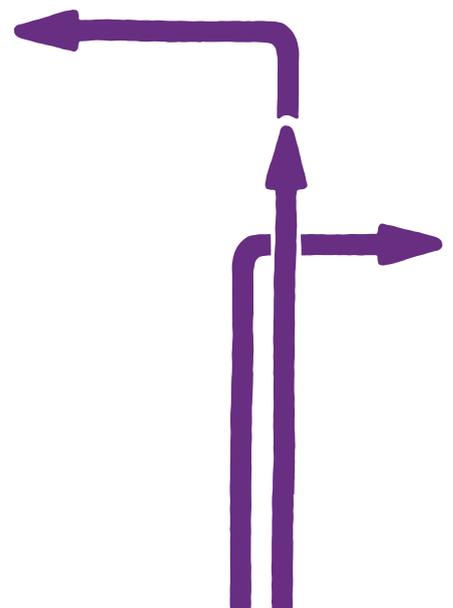
CAN-Do

Foodbank Albany's annual CAN-Do community food collection raised over 4 tonnes in the lead up to Christmas 2020.



Turnaround Management Association WA

Hosting guest speaker Brad Hogg, former Australian Cricketer, Western Warrior and Perth Scorchers representative, this event raised almost 30,000 meals. Pastor Don gave a heart-rending account of the difficulties facing families in Perth's suburban fringe during COVID-19. Thank you to the TMA organising committee led by Matt Chivers, for making this a fantastic event.



Thank you to our corporate partners

Foodbank WA can only meet our purpose with the generous support of our corporate partners. This year with the pandemic and natural disasters, we relied on our corporate and foundation partners to step up to the plate to help us tackle food insecurity.

Foodbank WA is a highly cost-efficient business model with a low carbon footprint. By alleviating food insecurity, we are, along with our charity and corporate partners, helping address other societal issues such as food waste, homelessness, mental health and domestic violence.

Thanks to our corporate partners we continue to strive for our vision to end hunger in Western Australia by 2030. This year we worked towards this through:

- nurturing partnerships across the entire food supply chain including farmers, retailers and wholesalers to tackle food waste and provide more meals for people in need
- expansion of our Mobile Foodbank service in both metropolitan and regional areas
- maintaining and sourcing a regular supply of Everyday Food Essentials
- reducing food relief gaps previously undetected in the Wheatbelt

- developing a better understanding of the real unmet hunger need
- pursuing Aboriginal community connections that are real and impactful
- engaging the disability sector via our Healthy Food for All Abilities program
- planning for the future by identifying and prioritising future projects to help us to reach Zero Hunger by 2030 in line with United Nations Sustainable Development Goals.



OUR PARTNERS

SOCIETY SHAPERS

Impact hunger relief at a society and state-wide level



Australian Government
Department of Social Services



Government of Western Australia
Department of Communities



Department of Health
Department of Education
Department of Primary Industries
and Regional Development

COMMUNITY BUILDERS

Impact hunger relief at a community and regional level



STAN PERRON
CHARITABLE
FOUNDATION



LIFE CHANGERS

Impact hunger relief at an individual and group level



DIGNITY PARTNERS

Impact hunger relief across targeted projects



PRO BONO & SPECIAL BRANCH PARTNERS



PERTH PORTRAIT PHOTOS



OUR PEOPLE



71
STAFF



31
STAFF ATTENDED
74 DAYS OF
PROFESSIONAL
DEVELOPMENT

Our Board

Thank you to our Board of Directors for the strategic guidance and governance throughout the year.



(L-R) Ian Rakich, Patsy Mitchell, D. John Carlson, Peter Mansell, Dr Christina Pollard, Clint Johnson. Absent Vanessa Torres, Paul Branton

Our Leadership

Thank you to our leadership team for the passion, commitment and dedication to meeting our purpose.

Foodbank WA former Director (and Marketing & Fundraising Committee Member) Justin Little passed away in 2021 after battling serious illness. Justin was an energetic and passionate Director and was instrumental in the success of our Meal Makers event and much loved by all at Foodbank WA.



(L-R) Fran Ferreira, David Warren, Steve Martin, Greg Hebble, Moira Aynsley, Andrew Wilkinson, Dr Roslyn Giglia

Our Staff

Foodbank WA is a diverse and professional organisation employing 71 staff across Western Australia. We would especially like to acknowledge the long-serving staff who reached service milestones this year:

10 year

- Louise Haustead
- Jennifer Tartaglia
- David Warren
- Julie Hebble
- Carol Hearn
- Reinet Bester

15 year

- Doug Bibby

Work Health and Safety

Ensuring the safety and wellbeing of staff and volunteers is a high priority for Foodbank WA. To further raise awareness and reduce incidents, we introduced Hazard Hunts at the branches.

Reinforcing our commitment to safety, we employed a Work Health and Safety Officer to review all sites and areas of operations. A review of Perth and all regional branches led to hazard and incident reviews.

We are committed to continuous improvement to ensure Foodbank WA remains a safe workplace for all.

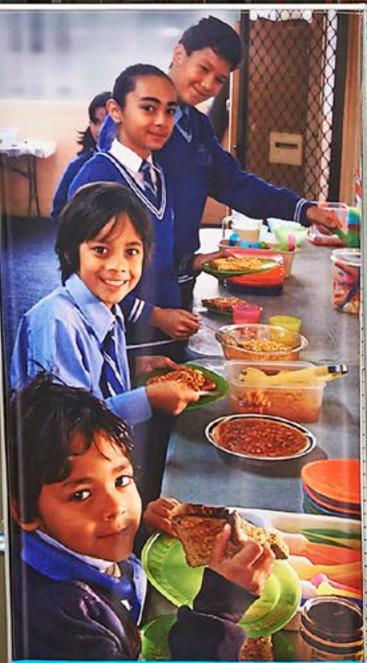
Professional Development

Foodbank WA is committed to the continual professional development of our staff, ensuring we have the right skills, expertise and engagement to meet our purpose. We are thankful for a partnership with the Australian Institute of Management WA which supports the professional development of our staff.

"At Foodbank WA we connect daily with Aboriginal people and community organisations and our genuine intent is to see our First Nations people thrive. During COVID-19 we engaged with many more Aboriginal Community organisations, from metro to remote WA, which we had no previous contact with. As a priority we must elevate our connections even further and this course provides great background for all staff so we can continuously improve our services and programs across this entire vast state. Invaluable learnings, shared knowledge and insight, and the best thing I think is that this is a great platform for more honest conversations to grow together."

Andrew, Aboriginal and Torres Strait Islander Cultural Awareness training.





RESPONSIBILITY



INTEGRITY

FINANCIALS



Auditor's Independence Declaration under subdivision 60-C section 60-40 of Australian Charities and Not-for-profits Commission Act 2012

To: the Directors of Foodbank of Western Australia Inc

I declare that, to the best of my knowledge and belief, in relation to the audit for the financial year ended 30 June 2021 there have been:

- i. no contraventions of the auditor independence requirements as set out in the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- ii. no contraventions of any applicable code of professional conduct in relation to the audit.

KPMG

KPMG

Matthew Beevers

Partner

Perth, Western Australia

5 November 2021

“Become sustainable by being efficient and effective in everything we do.” is Foodbank WA goal for Sustainability.

Sustainability is pivotal for Foodbank WA keep serving people in need throughout our State and educate on health eating habits.

Good cost control and ensure resources are utilised best way possible. Instigate a culture of continuous improvement on everything we do. Looking ways to be efficient and minimise our environment impacts are some of the practices currently in place at Foodbank WA.

**STATEMENT OF FINANCIAL POSITION
As at 30 June 2021**

FINANCIAL YEAR	2021	2020
ASSETS		
Cash and cash equivalents	\$9,900,119	\$8,389,359
Trade and other receivables	\$264,732	\$108,113
Prepayments	\$242,061	\$126,246
Inventories	\$109,958	\$82,365
<i>Current Assets</i>	<u>\$10,516,870</u>	<u>\$8,706,083</u>
Property, plant and equipment	\$9,264,038	\$9,676,606
Right-of-use assets	\$194,942	\$118,773
<i>Non Current Assets</i>	<u>\$9,458,980</u>	<u>\$9,795,379</u>
TOTAL ASSETS	\$19,975,850	\$18,501,462
LIABILITIES		
Trade and other payables	\$695,775	\$914,341
Income received in advance	\$2,285,171	\$2,108,689
Borrowings	\$273,074	\$261,377
Employee benefits	\$549,638	\$458,318
<i>Current</i>	<u>\$3,803,658</u>	<u>\$3,742,725</u>
Non-current liabilities		
Borrowings	\$76,107	\$11,666
<i>Total non-current liabilities</i>	<u>\$76,107</u>	<u>\$11,666</u>
<i>Total liabilities</i>	<u>\$3,879,765</u>	<u>\$3,754,391</u>
NET ASSETS	\$16,096,085	\$14,747,071
Retained surplus	\$14,747,071	\$10,841,347
Net Profit/ Loss	\$1,349,014	3,905,724
TOTAL ACCUMULATED FUNDS	\$16,096,085	\$14,747,071

**STATEMENT OF COMPREHENSIVE INCOME
For the year ended 30 June 2021**

FINANCIAL YEAR	2021	2020
INCOME		
Service fees	\$4,144,247	\$3,878,372
Grant income	\$2,685,622	\$2,527,206
Sponsorship and donations	\$2,984,614	\$5,598,147
Other income	\$591,717	\$571,534
Interest income	\$33,840	\$52,030
	<u>\$10,440,040</u>	<u>\$12,627,289</u>
EXPENDITURE		
Cost of services	\$532,801	\$820,555
Administration expenses	\$719,861	\$655,484
Hire purchase charges	\$10,469	\$9,712
Grant funded projects	\$2,529,402	\$2,411,737
Employee expenses	\$3,453,085	\$2,985,373
Other expenses	\$1,092,855	\$1,138,011
	<u>\$8,338,473</u>	<u>\$8,020,872</u>
OPERATING SURPLUS	<u>\$2,101,567</u>	<u>\$4,606,417</u>
Depreciation	\$752,553	\$700,693
NET SURPLUS / DEFICIT	<u>\$1,349,014</u>	<u>\$3,905,724</u>

STATEMENT OF CASHFLOWS

For the year ended 30 June 2021

FINANCIAL YEAR	2021	2020
CASH FLOWS FROM OPERATING ACTIVITIES		
Receipts from customers and donors	\$10,879,130	\$13,091,377
Payments to suppliers and employees	(\$9,067,624)	(\$7,757,584)
Interest received	\$33,840	\$52,030
Net cash inflow from Operating Activities	\$1,845,346	\$5,385,823
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of property, plant & equipment	(\$273,745)	(\$434,425)
Proceeds from sale of PPE	\$116,208	\$19,737
Net cash inflow from Investing Activities	(\$157,537)	(\$414,688)
CASH FLOWS FROM FINANCING ACTIVITIES		
Payment for hire purchase liabilities	(\$38,025)	(\$8,710)
Repayment of lease liabilities	(\$139,024)	(\$110,455)
Net cash inflow from Financing Activities	(\$177,049)	(\$119,165)
Net increase in cash held and cash equivalents	\$1,510,760	\$4,851,970
Cash held and cash equivalents at beginning of the year	\$8,389,359	\$3,537,389
Cash held at the end of year	\$9,900,119	\$8,389,359

STATEMENT - PHYSICALS

For the year ended 30 June 2021

FINANCIAL YEAR	2021 KGS	2020 KGS
Groceries	2,109,066	1,660,765
Fruit & Vegetables	783,514	724,945
Milk	116,142	103,249
Bread	102,260	105,785
Meat	255,826	203,949
Community Kitchen Meals**	26,106	23,014
Other	7,275	419,074
Food Relief	3,400,189	3,240,781
School Breakfast Program	312,282	358,015
Total Distributed	3,712,471	3,598,796
Meal Equivalent	6,689,136	6,484,318

Note: Community Kitchen Meals in 2021 = 65,265 Units



REVENUE

	Service Fees	40%
	Grant Income	26%
	Sponsorship and Donations	29%
	Other income	5%



EXPENDITURE

	Employee Benefits	38%
	Education Program	28%
	Cost of Services	6%
	Utilities	4%
	Information Systems	3%
	Administration	8%
	Other Expenses	14%



**FIGHTING HUNGER
IN AUSTRALIA**

FEED. EDUCATE. ADVOCATE.

FOODBANK CENTRE FOR HUNGER RELIEF

23 Abbott Road, Perth Airport WA 6105

Ph: 9258 9277

wa.info@foodbankwa.org.au

ALBANY

5 Cockburn Road

Mira Mar Albany WA 6330

Ph: 9842 6645

albany@foodbankwa.org.au

GERALDTON

31 Webberton Road

Geraldton WA 6530

Ph: 9964 8011

geraldton@foodbankwa.org.au

PEEL

Unit 1, 68 Reserve Drive

Mandurah WA 6210

Ph: 9964 9200

mandurah@foodbankwa.org.au

BUNBURY

5 Clifford Street

Bunbury WA 6230

Ph: 9726 2362

bunbury@foodbankwa.org.au

KALGOORLIE-BOULDER

175 Forrest Street

Boulder WA 6432

Ph: 9093 0284

kalgoorlie.accounts@foodbankwa.org.au

FOODBANK.ORG.AU

