



Foodbank Queensland Impact Report

Financial Year 2025

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We are Queensland's largest
hunger relief charity, feeding
Queenslanders in need every day.



Our Vision
A Queensland
without hunger



Our Purpose
To provide
the most food
to the most
Queenslanders in
need in the most
efficient and
effective ways



Our Values
Respect,
collaboration,
compassion,
trust and
responsibility

Acknowledgement of Country

We acknowledge Aboriginal and Torres Strait Islander peoples as the Traditional Owners and Custodians of the lands and waters where we work. We recognise and respect their continued custodianship, culture and Elders.

Our Patron



Her Excellency the Honourable
Dr Jeannette Young AC PSM
Governor of Queensland

Our Board Of Directors



Mike Hill
Chair
Appointed Apr 2016



Natasha Olsson-Seeto
Deputy Chair
Appointed Feb 2018



Rhyll Gardner
Director
Appointed Jun 2019



Linda Miller
Director and Treasurer
Appointed Oct 2021



David Muir
Director
Appointed Jan 1995



Chris Dougherty
Director
Appointed Feb 2024



Ian Mitchell
Director
Appointed Mar 2018



Anthony Joseph
Director
Appointed May 2023



Jon Saunders
Director
Appointed May 2023

Chair Report

“This year marks a milestone moment in Foodbank Queensland’s history.”

In response to the significantly higher demand and the increasing challenges faced by Queenslanders experiencing food insecurity, the Board proudly supported the opening of 2 new Food Distribution Centres in Brisbane and Townsville. These new sites have more than doubled our operational space, increasing the volume of food we can receive and distribute across the state. This expansion has already enhanced access for our Members, improved safety and logistics, and provided a broader range of essential products. We are incredibly grateful to the Queensland Government for their generous support in helping make this possible.

This year, we strengthened our presence in regional Queensland with the opening of our Townsville Food Distribution Centre. This facility is helping us better serve this historically underserved region. With continued support, we are working toward a purpose-built facility in North Queensland that will ensure long-term, sustainable food relief.

We’re also proud to focus on initiatives like Feeding Queensland Kids and Partnerships for Food Equity, which support community-led, place-based responses to hunger. These initiatives reflect our commitment to

understanding the root causes of food insecurity and addressing them in a more targeted and sustainable way.

This year also marked a significant step forward in our disaster response and recovery capabilities. For the first time, Foodbank Queensland activated 5 of our 6 Disaster Relief Supply Points to respond to multiple emergencies across the state. These Supply Points enabled us to rapidly deliver essential food and recovery items to Queenslanders impacted by floods, storms, and other crisis events. This milestone reflects the strength of our partnerships and the growing importance of our role in disaster preparedness and response across Queensland.

Finally, I extend my heartfelt thanks to our dedicated staff, volunteers, and supporters. Your ongoing efforts make Foodbank Queensland’s impact possible, and your passion continues to drive our vision of a Queensland without hunger.



Mike Hill
Chair
Foodbank Queensland

Letter from the CEO

We are expanding our reach, investing in long-term change, and working toward a Queensland without hunger.

What an incredible year of growth and impact it has been for Foodbank Queensland. For the 24–25 financial year, we took a significant step forward in our vision to ensure every Queenslander has access to nutritious food, with the opening of 2 new Food Distribution Centres in Brisbane and Townsville. Now operating from 3 facilities across Queensland, we have increased our operational footprint from 1,800m² to more than 5,000m². This expansion allows us to manage more food and groceries efficiently, support our growing operations and improve our food relief services.

While we've improved our reach, we understand that with food insecurity continuing to rise across the state, simply providing more food is not enough. That's why we've begun laying the groundwork for long-term, community-led solutions through initiatives like Feeding Queensland Kids and Partnerships for Food Equity.

These initiatives are helping us better understand the unique barriers faced in local communities, and to work with the community and key stakeholders to identify solutions to address food insecurity.

In another year of climate uncertainty and natural disasters, we activated 5 of our 6 pre-positioned Disaster Relief Supply Points in response to Queensland communities in crisis.

All of our work is made possible by the unwavering commitment and dedication of our Members and collaborators. It is only in working together that we are able to provide food relief and work towards food equity.

Through it all, it's our dedicated staff, volunteers, donors and partners, including the Queensland Government, that make our impact happen. Together, they help deliver essential food to Queenslanders facing food insecurity, identify ways to address food insecurity, and provide the opportunity for communities to identify their own solutions.

I'm proud of what we've achieved together this year, and even more committed to work across the state towards food equity.

Thank you for standing with us as we work toward a Queensland without hunger.



Jess Watkinson
Chief Executive Officer
Foodbank Queensland



Diversity, Inclusion and Belonging

This year, Foodbank Queensland launched our Diversity, Inclusion and Belonging (DIB) Framework, reinforcing our commitment to equity within our organisation and the communities we serve. Developed through consultation and research, the framework ensures that accountability and responsibility have been created to continuously strive towards a better workplace for all. We will achieve this through a committed leadership team, consistent communication amongst stakeholders, and ongoing review of framework initiatives into the future.

A core focus of the DIB Framework is our commitment to Aboriginal and Torres Strait Islander Peoples, recognising the impact of dispossession and socio-economic disadvantage. We have introduced Regional and Remote Engagement Managers to strengthen resource access and partnerships within these communities.

Our framework identifies key focus groups experiencing compounded challenges: First Nations Peoples, LGBTIQ+ individuals, culturally and linguistically diverse communities, parents and caregivers and people with differing abilities. These groups have higher levels of experience with discrimination, financial hardship and food insecurity.

The DIB Framework is underpinned by clear goals:

- Create accountability and visibility
- Celebrate diversity and promote inclusivity
- Build awareness and understanding
- Address barriers to equity
- Empower our workforce and partners

We acknowledge that inclusion is an ongoing journey. Foodbank Queensland remains committed to continuous improvement, ensuring meaningful action through strong leadership, open communication and regular review of our progress.



Statement of Commitment to First Nations Peoples

Foodbank Queensland acknowledges the Aboriginal and Torres Strait Islander peoples as the first Australians and the Traditional Owners and custodians of the lands and waters where we live and work. We acknowledge all Aboriginal and Torres Strait Islander people and their Elders, past and present. We respect and celebrate the diverse Aboriginal and Torres Strait languages, cultures and spiritual connection to the land, seas, sky and waterways.

We acknowledge our shared history has impacted the lives of Australian Aboriginal and Torres Strait Islander peoples today. We acknowledge, with regret, that among other things, Aboriginal and Torres Strait Islander people disproportionately experience poverty and food insecurity.

We accept that it is our responsibility to create and enable food access and equity for everyone in our Queensland communities. We therefore commit ourselves to working with Aboriginal and Torres Strait Islander peoples and organisations in Queensland to improve access to food and food equity and to ensure that we follow the local cultural practices in each community.

We commit to foster mutually respectful relationships with Aboriginal and Torres Strait Islander peoples. Foodbank Queensland is developing a Reconciliation Action Plan in 2025.

* Full Statement of Commitment to First Nations Peoples in Foodbank Queensland's Diversity, Inclusion and Belonging Framework.

Our Programs

At Foodbank Queensland, we believe everyone should have access to food. Our 6 programs help bridge the gap, delivering vital food to Queenslanders experiencing food insecurity.



Farm to Families Program

-  7.7 MILLION MEALS CREATED
-  53 FARMS DONATED
-  \$29 MILLION FOOD VALUE SOURCED

Fresh fruit and vegetables often go to waste while families in crisis struggle to avoid unhealthy foods. That's why Foodbank works with Queensland farmers to pick and pack excess fresh food from farms, providing this food to families in need.

Food Rescue Program

-  12.7 MILLION MEALS CREATED
-  345 PRODUCERS DONATED
-  \$47 MILLION FOOD VALUE SOURCED

We believe good food should never go to waste. We work with thousands of producers to rescue food and groceries to provide to Queenslanders facing hunger. Most of the food Foodbank Queensland receives is no longer suitable for distribution through normal commercial channels but still perfectly safe for consumption.

Food Purchasing Program

-  1.4 MILLION MEALS CREATED
-  124 HIGH DEMAND PRODUCTS
-  \$5.2 MILLION FOOD VALUE SOURCED

Sadly, demand outweighs supply. That's why Foodbank Queensland bulk buys essential pantry staples like rice, pasta and canned goods throughout the year, to fill critical gaps in food relief. Thanks to our incredible networks, every \$1 invested in this program returns \$2 in retail value of food.

School Breakfast Program

-  1.1 MILLION BREAKFASTS
-  430 SCHOOLS INVOLVED
-  \$2.1 MILLION FOOD VALUE SOURCED

Too many Queensland children start their day hungry. That's why Foodbank works with over 430 Queensland schools to provide a healthy breakfast for more than 52,000 children each school week. School food programs improve a child's learning potential, well-being and overall development.

Food for Kids Program

-  208,000 MEALS CREATED
-  12,957 HAMPERS PACKED
-  \$776,000 FOOD VALUE SOURCED

Because hunger doesn't stop during school holidays, we work with schools across Queensland to help hungry children and their families access food through take-home packs at the end of each term. Together, we can ensure children are nourished when school is out.

Disaster Support Program

-  206,000 MEALS CREATED
-  6 SUPPLY POINTS
-  DISASTER RELIEF WITHIN 72 HOURS

Disasters can strike without warning, leaving communities isolated. That's why Foodbank pre-positions essential recovery items across the state, well before disaster season begins. This means Queenslanders receive the support they need quickly, when it matters most.



New Strategic Initiatives

In the last year, Foodbank Queensland has introduced 2 major strategic initiatives to strengthen food equity across the state.

Partnerships for Food Equity

To drive long-term systems change, Foodbank Queensland has launched a new approach to tackle food insecurity: partnering with community-led collective impact initiatives. We’ve established 3 strategic collaborations with Logan Together, Cairns South Together, and Thriving Lockyer Kids. These partnerships will enable us to work closely with local communities to address the root causes of food insecurity and co-create tailored, sustainable solutions in the years to come. These community-led initiatives have a focus on children and young people, enabling our work to support key stages of physical, social and cognitive development and a trajectory of life-long wellbeing. These partnerships are place-based and will enable more effective and sustainable change.

Feeding Queensland Kids

With a vision of food equity in Queensland, Foodbank Queensland has entered into a transformative partnership: working with SecondBite | FareShare and OzHarvest, with funding support from the Queensland Government and HHNF Limited. All partners are working together in 3 communities, Gununa/Mornington Island, Ipswich, and Bundaberg, to co-design and enable practical, sustainable solutions to food insecurity. This initiative provides resources and support to help these communities take action towards food security, now and in the years to come.



Feeding Queensland Kids Learnings

Across all 3 communities, there is a growing shared recognition that addressing food insecurity requires both immediate action to provide food relief and long-term systems change, as well as collaboration and community-led solutions. Feeding Queensland Kids is seen as a trusted enabler of change, building relationships, supporting local capacity, connections and collaboration, and enabling diverse local change and solutions, that would otherwise be out of reach.



FY25 Feeding Queensland Kids Initiative Outcomes



Community Capacity Building Grants

To support locally led capacity building across Queensland, 12 Community Grants valued at a combined \$115,000 have been awarded this year. These quick and easy to access grants build long-term capacity within community organisations working in and beyond the food-relief sector to strengthen food equity and access. This grant funding program supports a diverse range of groups, including First Nations organisations, schools and community service organisations and is creating immediate impacts – improved access to food, connection and safety.



Collaborative Food Solutions Grants

To support locally led food security initiatives in 3 regions, Gununa/Mornington Island, Ipswich and Bundaberg, funding criteria has been introduced for grants of up to \$100,000, involving collaboration by 3 or more local organisations. These grants will support change and programs that grow deliver food access and equity, shifting education, transport, nutrition and practices in these regions. Food Solutions projects will commence in late 2025 and run to December 2027.



Community Food Coordinators

To support the change work in the communities, community representatives have been recruited to lead engagement, enable collaborations, coordinate resources and support the co-design of food security actions and strategies. These new roles are strengthening local partnerships, supporting systems analysis, and ensuring community-led solutions are co-designed and implemented, with measurable impact.



First Nations Engagement

Engagement with Aboriginal and Torres Strait Islander peoples and communities is central to our approach. Each initiative is resourced to ensure meaningful collaboration, cultural authority and respect, and to enable First Nations food justice. First Nations principles are being developed with each community to ensure our work supports First Nations leadership, self-determination and food sovereignty. First Nations groups and organisations are part of holistic wellbeing solutions that connect people to country and culture.

New Food Distribution Centres

Growing our impact across Queensland

To meet the growing need for food relief, Foodbank Queensland expanded our operations across the state. In 2025, we opened 2 additional Food Distribution Centres – one in Brisbane and one in Townsville. This has increased our operational footprint from 1,800m² to more than 5,000m². This expansion allows us to manage more food and groceries efficiently, support our growing operations and improve our food relief services.

Our second Brisbane facility, Distribution Centre – Lytton, is accessible to Foodbank Members with trucks, as it does not support pedestrian or car access. This shift has eased traffic congestion at our original site enhancing safety for everyone.

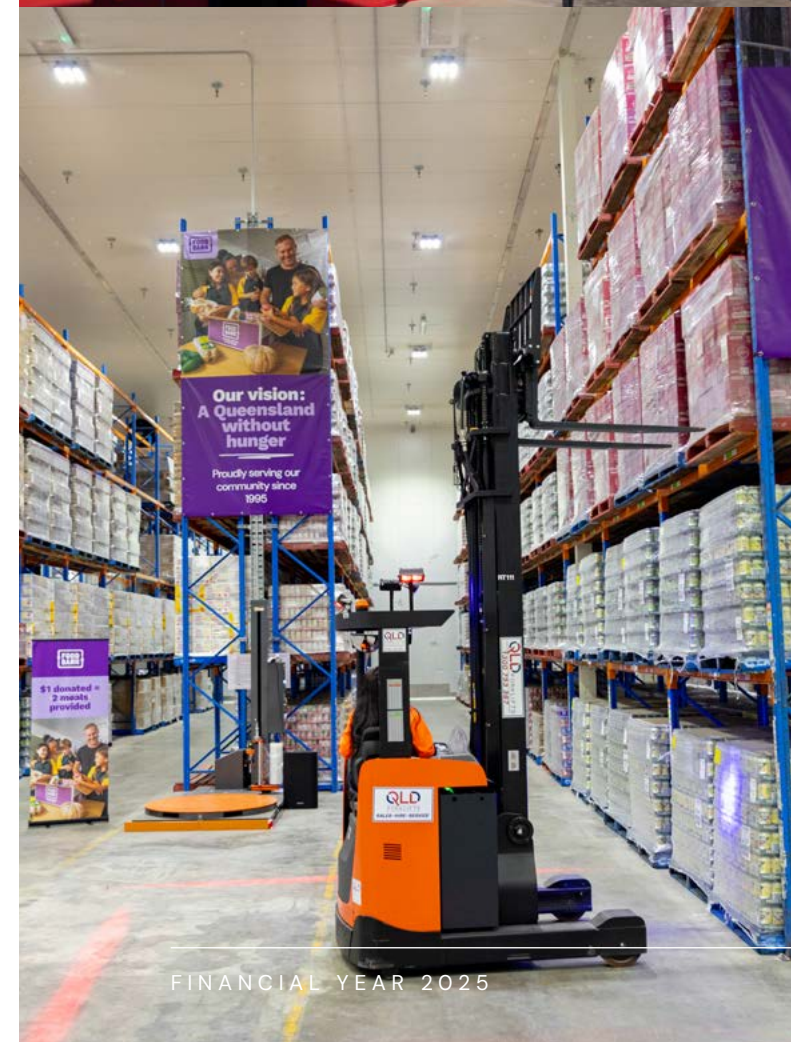
Townsville
Distribution Centre

Brisbane
Distribution Centre – Beverley
Distribution Centre – Lytton

The new location has increased our combined ambient, chilled and freezer warehousing capacity by almost two and a half times.

In Townsville, our 286m² site opened with the support of Food Relief North Queensland in April 2025. This expansion is in direct response to feedback from Foodbank Queensland Members that they require more food in regional areas to meet demand. In Townsville alone, 43% of households are experiencing food insecurity. Of these households, only 17% are being supported by food relief services. This leaves a supply gap of over 800,000 kilograms of food. It is clear that more food relief services are needed in North Queensland.

Foodbank Queensland's current distribution centres are not purpose-built facilities. By 2030, we are working hard to establish 2 purpose-built distribution centres designed specifically to meet the state's growing and evolving food relief needs. These new centres will provide the space, stability and flexibility needed to respond to emergencies, support local communities, and drive systemic change through place-based food equity initiatives.



Your Support in Numbers

Foodbank Queensland's work is made possible by the generosity of our community, from frontline charities, schools, community supporters and our food and financial partners. Together, their support ensures we can provide essential food relief to Queenslanders experiencing hunger, every single day.

2 Million

Kilolitres worth of water was saved through our food rescue efforts, enough to fill 835 Olympic swimming pools

44%

Of food provided was fresh fruit and vegetables

10,000

Meals provided every hour of operation

22 Million

Meals were provided to Queenslanders experiencing hunger

430

School Breakfast Programs were supported

\$563 Million

Social Return on Investment

135,000

Queensland people were supported every week

12.7 Million

Kilograms of food was provided

52,000

Children were supported each school week through the School Breakfast Program

12,957

Food for Kids hampers were packed and distributed

350

Community Partners distributed food and support to communities in need

1.1 Million

School breakfasts were provided

How your generous donations were invested in FY25

Sourcing immediate food relief for Queenslanders

Your \$1 fuels food relief, logistics and support that multiplies into impact!

47 cents

Directly supports the Food Rescue Program which prevents good food from going to waste and delivers it to Queenslanders experiencing hunger.

18 cents

Directly supports the Farm to Families Program which transports fresh food from farms to feed families facing food insecurity.

9 cents

Directly supports the School Breakfast Program which gives hungry children a healthy start to their day.

6 cents

Directly supports the Food for Kids Program which ensures children and families doing it tough have nutritious meals.

6 cents

Directly supports the Disaster Support Program, ensuring Foodbank Queensland can respond quickly, supporting our communities, when disasters strike.

14 cents

Covers the work, including staff costs, governance and fundraising costs, ensuring we can effectively provide food relief and move towards food equity.

Making sure we do things the right way



Speaking to our impact

“

“Being able to fill my children and not have them go to bed hungry with their tummies grumbling is a big thing. Whenever I’m able to receive a food hamper, it’s just such a relief that my kids are still fed.”

– Amanda, Food for Kids hamper recipient

“

“I don’t think I would have been able to maintain the motivation had things gotten much worse, and so, this Foodbank helped us to keep our heads above water and keep our chins high while we worked through the tough times.”

– Shane, Food relief recipient

“

“If it wasn’t for the food that Foodbank provides for breakfast, some students wouldn’t come to school.”

– Kim, Head of Department, Kelso State School

“

“Providing fresh bananas to Foodbank Queensland is one way we can give back to the community. We’re proud to help ensure Queensland families have access to healthy, nourishing food when they need it most.”

– Nicholas Mackay, Mackays Marketing

“

“Foodbank makes the cost to help people a lot less. We couldn’t help our community without them.”

– Pastor Phil, Westside Community Care

Disaster Support Program

Responding in Times of Disaster

Foodbank Queensland’s Disaster Support Program delivered over 200 pallets of essential supplies to communities impacted by natural disasters in the last year. During the financial year, 5 of the 6 pre-positioned Disaster Relief Supply Points were activated, providing rapid support, often within 2 hours. We are grateful for the support of our partners – Amazon Australia, Community Enterprise Queensland, Mayi Market, ADRA Townsville, St Vincent De Paul Rockhampton, Centurion, and Goondir Health Services. This timely approach meant Queenslanders had help when they needed it most.

Dirranbandi Bush Fires

In November 2024, bushfires led to the evacuation of families and individuals from Dirranbandi to St George. Thanks to our pre-positioned supplies, Goondir Health Services was able to quickly provide hygiene kits and sleeping bags to the temporary evacuation centre. Within 2 hours of the request for assistance, these essential items were delivered to Queenslanders evacuated from these bushfires.



Western Queensland Floods

During the Western Queensland floods, essential support was delivered to impacted communities, including Charleville, Barcoo, Jundah, St George, Dirranbandi, and Thargomindah. Disaster Relief Supply Points in Dalby and St George enabled rapid distribution of food, water, hygiene kits and clean-up supplies. Over 600 food hampers and multiple pallets of water were delivered, with key support from Goondir Health Services and Loaves and Fishes Toowoomba, ensuring vital aid reached remote areas.



North Queensland Floods

Following the devastating North Queensland floods in February 2025, Foodbank Queensland responded rapidly with pre-positioned supplies, including food hampers, water, hygiene kits and clean-up items. These items were delivered within hours of the initial call for help. Thanks to our strong community partnerships, we ensured fast, coordinated support to the affected communities and assisted recovery. With transport routes cut off, an additional 44 pallets of supplies were delivered by truck, barge, and helicopter.



“*Having food and essential supplies pre-positioned through our partnership with Foodbank meant we could act immediately. It was a vital support that eased immediate pressure and brought hope.*”
– Pastor Laufli of ADRA Townsville

South East Queensland Cyclone and Floods

Following ex-Tropical Cyclone Alfred, Foodbank Queensland delivered hundreds of emergency food relief items, including food and bottled water, to flood-affected communities. Support was prioritised for the hardest-hit areas, with essential supplies distributed through local Community Partners.

Together, we are supporting Queenslanders in times of disaster.

Foodbank Queensland created 206,000 meals, activated five supply points, and delivered essential aid within 24 hours across disaster-affected regions, ensuring Queenslanders had help when they needed it most.



Community Partner Spotlight

Open Hands Community Care: A Pantry with Heart

What began in 2020 as a family-led initiative is now a vital source of food relief and community support. Open Hands Community Care's Neighbourhood Marketplace serves over 650 households a week, providing pantry staples, fresh produce and a warm welcome to anyone in need – from migrants and refugees to elderly residents and even dual-income households struggling for the first time.

At the heart of their operations is Sherifaye and her family, who not only run the pantry but personally collect food and groceries from Foodbank Queensland. Sherifaye and her family have worked hard to create a welcoming space where anyone can access support, including those that haven't experienced hardship before.

"We have got two-income households also receiving support now. They are experiencing hardship for the first time, thinking, what do we do?"

An important part of making the space welcoming and inclusive to their multi-cultural community is by ensuring their pantry is stocked with culturally important food such as cassava and taro.

The impact of their work is reflected in the gratitude of those they help.

"We were down, and you guys helped us with food and support."

Sherifaye's reply is always the same: "As long as you need help, we are here to help."

Open Hands is more than a pantry. It's a place of belonging.

Community Word

Working Together to Create Impact

Foodbank Queensland works with over 350 Members to distribute food in our community. This year marked a significant milestone in Foodbank Queensland's commitment to Member engagement, collaboration and inclusivity. We proudly launched our first-ever Member Advisory Committee, composed of 10 diverse Members representing a broad spectrum of sizes, geographic locations, and service offerings. This initiative was designed to ensure that Member voices are heard and reflected in our strategic direction.

Our inaugural meeting in April set the tone for a collaborative future. Members had the opportunity to connect, share insights about their operations, and engage in meaningful discussions around Foodbank Queensland's business model, purpose, values and code of conduct. We also explored our handling fee structure and provided updates on current initiatives and special projects, fostering transparency and shared understanding.

To further strengthen community ties, we hosted a Member Barbecue, welcoming local Members for a relaxed afternoon of conversation, connection, and camaraderie. It was a fantastic opportunity to meet face-to-face and celebrate our shared purpose of a Queensland without hunger.

Listening to our Members, we responded to their feedback with a significant change: the removal of chilled licence requirements. This expands the distribution of free-of-charge chicken products to all Members who have the capacity to transport and handle them safely. This change promotes equity and gives Members greater opportunities to support their communities.

As we look ahead, we're excited to build on these foundations, deepen relationships, and continue creating spaces where Members feel valued, heard, and empowered.





Real Stories of Queensland Hunger

“A bowl of rice is like magic.”
 – Amanda, mum to Ava and Olivia

Amanda*, a social worker, domestic violence survivor and single mum of 2, has faced more than her share of challenges. But one week, life threw her more than she could handle.

Amanda’s car broke down in the middle of the highway. The tow truck bill wiped out the last \$200 in her account, the money she had set aside to feed her family. There was nothing left in the pantry.

Just when Amanda thought she’d run out of options, a Foodbank Queensland Food for Kids hamper was waiting at her children’s school. Packed with rice, pasta, noodles, muesli bars and other essential groceries, it meant her children didn’t go to bed hungry.

“Plain rice is so simple, but you can take it so for granted until you don’t have food, and then a bowl of rice is like magic.” Amanda explained, *“Being able to fill them and not have them go to bed hungry with their tummies grumbling is a big thing.”*

Because of generous Foodbank Queensland donors, Amanda’s family could eat, sleep, and focus on moving forward, not just getting by.

“Thank you,” she says. *“Being able to feed someone can be the one thing that helps them tackle the rest.”*



*Amanda and her family are real Queenslanders; their names and images have been changed for privacy.



Volunteer Spotlight

Giving Time, Finding Meaning

For Neil, retirement didn't mean slowing down. After ticking off every job on the home to-do list, his daughter encouraged him to find something more meaningful. He found it at Foodbank Queensland.

Four years on, Neil has become an integral part of the team, from sorting food to picking orders for Members.

"It's the people I work with," he says, "they're all great. It's a chance to connect with others."

Volunteering has opened Neil's eyes to the realities of hunger.

"You hear the stories, and it really makes you think. You realise how desperate people are."

He's particularly proud of the School Breakfast Program.

"Kids going to school without any food, it's hard for them to study."

Neil is also proud to be part of an organisation with a long history of helping those in the community.

"Foodbank Queensland continues to adapt and change to meet the need. I have pride in being part of that legacy."

Food Donor Spotlight

P Savio & Co Pty Ltd: Bringing Fresh Stanthorpe Apples to Families in Need

Stanthorpe based orchard, P Savio & Co Pty Ltd, is one of Foodbank Queensland's 53 valued fresh food donors. Each year, Savio generously donates tonnes of fresh apples, ensuring Queenslanders in need have access to nutritious, locally grown produce.

Guided by a strong sense of community, Savio's is committed to supporting families across the state. Rosie, part owner of Savio's, shared:

"We see a real need, and the apples we donate to Foodbank are slightly off spec for the retail stores and they would actually go to waste, so they are put to good use."

Savio apples are collected from their orchard in Queensland's Granite Belt and delivered to Foodbank Queensland's Food Distribution Centre. Once they arrive at the facility, they are provided at no charge to hundreds of Foodbank

Members. These Members then distribute the apples to thousands of Queenslanders in the community, ensuring families, individuals and children have access to healthy, fresh produce.

For individuals and families experiencing food insecurity, fresh produce can be difficult to access regularly. Limited availability and higher costs often mean fruit and vegetables are eaten less frequently.

By donating apples year after year, Savio's plays a critical role in improving the health and nutrition of Queenslanders facing food insecurity.

We are incredibly thankful for generous partners like Savio's, whose ongoing support helps us provide fresh, healthy food to thousands of people across the state every week.



National Advocacy and Research

The Value of Foodbanking: Social Return on Investment

At Foodbank Queensland, to better understand and communicate our impact, we measure our Social Return on Investment (SROI), a framework that evaluates the broader social, environmental, and economic value created through our work. In 2024, we partnered with accredited global experts in SROI, Think Impact, to conduct an independent evaluation.

The results are powerful. For every \$1 invested in Foodbank Queensland’s programs, we generate \$5.68 in value for the community. Every kilogram of food distributed delivers \$43 worth of social, environmental, and economic benefit. The people who gain the most from our work are those we exist to support, Queenslanders experiencing hardship, with 45% of the value delivered to children and 52% to adults. Our SROI also reflects positive outcomes for our volunteers, Community Partners, and the environment.

Benefits for the Community

- Less Severe Food Insecurity Rate
- Reduced Health Care Costs
- Reduced Income Support
- Reduced Crime Rates

Benefits for Adults

- Improved Standard of Living
- Increased Sense of Self-worth
- Greater Capacity to Manage Life Choices
- Improved Physical Health
- Healthier Eating
- Feelings of Connection to Community

Benefits for Children

- Improved Educational Outcomes
- Healthier Eating
- Improved Physical Health
- Increased Sense of Self-worth
- Improved Emotional Wellbeing
- Improved School Attendance, and Participation

Benefits to the Environment

- Less Water Wasted
- Less Food Wasted
- Lower Co2 Emissions
- Less Landfill

Your Support Multiplies Impact

Every \$1 = \$5.68



Partner Spotlight: Allianz Partners

Working with Allianz Partners to Support International Student Wellbeing

Foodbank proudly partnered with Allianz Partners to help address a growing issue across our campuses – food insecurity among international students.

Through this partnership, 8 vibrant student food market stalls were delivered across universities in Queensland and throughout Australia. The goal was simple but vital: to provide students with access to fresh produce, pantry staples, and hygiene products in a dignified, stigma-free setting, right on campus.

Over 46,000 kilograms of essential food and grocery items were distributed to more than 4,500 students, many of whom were experiencing food

insecurity for the first time. With limited work opportunities and rising costs-of-living, many students are skipping meals and struggling in silence. Nearly 80% of international students surveyed reported regularly worrying about food, with many also facing the emotional toll of stress, isolation, and shame.

Together, Allianz Partners and Foodbank are working to break down stigma, build awareness, and promote long-term wellbeing through thoughtful, community-led solutions.

A heartfelt thank you to Allianz Partners for standing with us, and with students across Australia, to ensure food access isn’t a barrier to education, health, or belonging.

Improving our Cyber Security

Protecting Our Digital Systems and Data

As a vital part of Queensland's food relief infrastructure, Foodbank Queensland is committed to protecting its digital systems and the data of donors, volunteers and partners. In response to rising cyber threats across the not-for-profit sector, we've taken proactive steps to strengthen our cyber resilience.

We're aligning our practices with the Queensland Government Cyber Security Unit's Strategic Plan (2024–2028), focusing on risk-based governance, incident response, supply chain security and staff training.

Investments include modern IT infrastructure with built-in security, encrypted cloud-based data storage, and regular vulnerability testing. Over the past year, we've delivered 1,880

cybersecurity training sessions and conducted 853 phishing simulations to build awareness and resilience.

To ensure rapid containment and recovery, we've developed a Cyber Incident Response Plan with defined roles, stakeholder communication strategies and regular testing.

We also collaborate with cyber security consultants, other Foodbank Members and sector peers to share threat intelligence and stay ahead of emerging risks.

Together, these measures strengthen Foodbank Queensland's ability to protect its operations and the people who support them, ensuring we remain a trusted, resilient organisation serving communities across Queensland.





Thank you

**We couldn't do it
without you**

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