



# FOODBANK SA

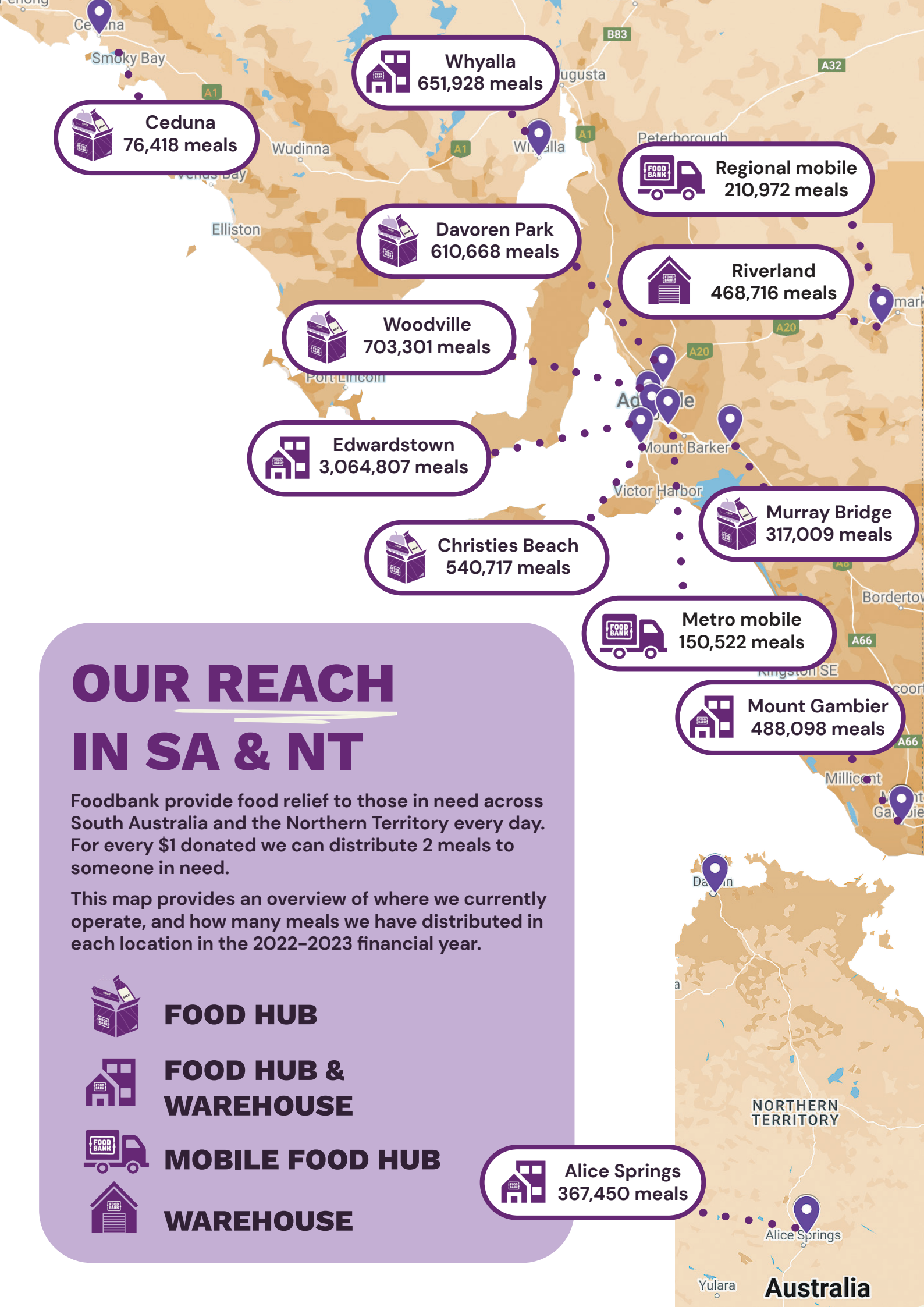
## 2022/2023

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# ANNUAL REPORT





# OUR REACH IN SA & NT

Foodbank provide food relief to those in need across South Australia and the Northern Territory every day. For every \$1 donated we can distribute 2 meals to someone in need.

This map provides an overview of where we currently operate, and how many meals we have distributed in each location in the 2022-2023 financial year.



**FOOD HUB**



**FOOD HUB &  
WAREHOUSE**



**MOBILE FOOD HUB**



**WAREHOUSE**



**Alice Springs  
367,450 meals**



# OUR IMPACT 2022-2023



**135,000+**

SOUTH AUSTRALIANS  
ASSISTED EVERY  
MONTH.



**2.6M kg**

OVER 2,622,107 KG  
SAVED FROM LANDFILL.



**7.7M**

DISTRIBUTED  
ENOUGH FOOD  
FOR 7,655,282  
MEALS.



**700+550**

SUPPORTED 700  
AGENCIES & 550+  
SCHOOL PROGRAMS.



**3.8M Kg**

DISTRIBUTED MORE  
THAN 3,827,641 KG.



**100k+**

100,000 HOURS OF  
VOLUNTEER TIME.



## ASHLEYS STORY

After summoning immense courage, Ashley and her two boys escaped an abusive relationship and began the daunting journey to rebuild their lives. With financial security suddenly lost, Ashley found herself relying on Foodbank's support.

Ashley's determination shone through as she embarked on a new path. She enrolled in university, determined to break the cycle of dependence. Despite the challenges of living on Centrelink and caring for her children, Ashley is now in her second year of studies.

**“Thank you for making a difference in my family and many other family's lives. Because of what you donated you are not only helping change our lives today but also in the future. Your support means I won't be in the same position once I finish my studies and then I can then help others in a similar position.”**

Ashley is one of the 135,000 South Australians we support with food relief each month. Her story is a testament to the impact that Foodbank SA & NT has on real lives. We are not just providing meals; we are igniting a spark of change that will have an impact through generations.

## CHAIR MESSAGE



Foodbank, like many charities, aspires to one day be a service that is not needed – or at least needed much less. We exist because of the level of hardship experienced by too many South Australians including those facing natural and environmental disasters.

Unfortunately, as both our annual Foodbank Hunger Report and our own demand data attest to, the need for Foodbank services has never been greater. After managing through the challenges of COVID at its peak the worsening economic conditions fuelled by inflation, rising interest rates and cost of living burdens are now impacting more households than ever before.

It is in this context that Foodbank has needed to stand tall, finding ways to secure more essential food and grocery products to get to more people seeking our assistance, whether directly through our Food Hubs or from the hundreds of charities we support. Our Food Hub model together with both our school breakfast and newly established school lunch programs have played a big part in enabling us to reach more people, including children, in need. There is little doubt now that our decision to invest in the establishment of regional Food Hubs as a key element of the delivery chain has been an outstanding success, both in terms of geographical reach as well as enabling more people to access food with dignity and choice.

Of course, to deliver on an increasing demand for assistance requires enormous effort. To this end, as we reflect on the year that's been I want to call out 5 groups who are essential to our success:

- Firstly, to our generous donors from the food industry, from suppliers to growers and retailers who continue to donate greater volumes of product with generosity.
- To our growing band of corporate, individual and government "donors" who give funds and in-kind support to enable us to reach our supply targets.
- To our many volunteers who give so generously through such a variety of ways, in our warehouse, on the road, in our Food Hubs, our offices or on our Board.
- Our extensive network of member agencies large and small who bear the brunt of rising demand in their local communities
- To our great and passionate staff team led so capably by our high performing CEO, Greg.

Effective organisations need all of these '4 cylinders' to be firing when times are tough, and demand is on the rise. We have achieved this, enabling Foodbank to not only increase our assistance to those in need but also take on the challenges of extending our reach into the Northern Territory. At the request of Foodbank Australia we undertook detailed due-diligence and negotiation to successfully position Foodbank SA to assume the delivery of Foodbank in the Top End from the end of the 22/23 financial year. This complements our existing operations in Central Australia to see the organisation become true to our name – Foodbank SA/NT.

There are always too many people to personally thank for the success of Foodbank.

Certainly, the SA Government after many years of advocacy, are finally to be commended for acknowledging Foodbank SA/NT's pivotal role in food relief by providing a long-awaited uplift in our recurrent base funding. Credit to the new Government for acknowledging this in the 2023 State budget.

But the biggest call out is to one of our longest serving Board Directors, Brian Leckie, who will be retiring from our Board at this year's AGM after 12 years of selfless and dedicated service. Brian leaves big shoes to be filled as a highly skilled and connected Director who has played a huge role in Foodbank SA/NT's success. A contribution to be celebrated.

**Simon Schrapel**  
**Chair, Foodbank SA & NT**

## CEO MESSAGE



The 22/23 year saw the South Australian & Central Australian communities emerging from the challenging Covid years. However it quickly became apparent that demand for food assistance was increasing across the state and territory, with many working families struggling due to the rising cost of living. The effects of international events, local disasters, and government energy policies saw significant prices increase for food, housing, electricity and fuel, forcing many families to see food as a discretionary purchase. As a result, many families who had never needed food assistance before sought help from Foodbank.

The Foodbank Food Hubs saw record numbers of clients attending during the year, with a 57% increase in the number of families shopping at the hubs compared to the previous year, up to 100% in some regional areas. Foodbank's Food Hub operating model, providing a dignified shopping experience for our clients, continued to be the guiding principle that underpinned this growth. Furthermore our expansion into Central Australia proved to be effective, as evident by the growth in client numbers and food volume at our Alice Springs site to now be the fourth busiest site in our region.

Our school programs saw significant increase in demand through the year and remain a core program in Foodbank's operations. Over 310 schools were registered in SA, and 12 in Alice Springs, for our school breakfast programs during the year and we distributed food for over 455,000 breakfasts for nearly 9000 students, a 20% increase on the previous year. With the support of Variety SA, we launched a School Lunch program in Term 1, 2023 at 82 schools, responding to ongoing demand to support students who have no means of getting a nutritious lunch during the school day. We hope to expand this program in the future.

I am pleased to report that the recently elected SA Government responded positively to our submissions for increased funding, based on the essential role that Foodbank plays in the community. No other organization has the size, scale, and operational capabilities to replicate the services that Foodbank provides and we contended that increased financial support of Foodbank would be a sound investment by the new Government to underpin social services and to demonstrate a commitment to assist with cost of living pressures. In response the SA Government announced increased funding of \$1.1 million per annum to support our school programs, our food relief operations and our disaster relief and recovery role. This latter function was evident in early 2023, when our Riverland and Murray Bridge sites were activated to support local families impacted by the Murray River floods.

In line with our current strategic plan, the senior management team is undergoing restructuring as some of our senior executives are approaching retirement in the coming years. General Managers have been appointed responsible for, respectively, Strategy (including Marketing & Fundraising), Supply Chain, and Operations, and these appointments have also brought greater skills into the Foodbank business to support our future plans.

As always, we are indebted to the fantastic staff across our region and to the hundreds of loyal and dedicated volunteers who work tirelessly at all of our sites. Foodbank is the place that it is because of these people.

**Greg Pattinson**  
CEO, Foodbank SA & NT

Thank you to all of our dedicated staff, volunteers and supporters for caring for people doing it tough. Your support is changing the lives of thousands of families and individuals struggling to put meals on the table.

I am sincerely grateful for your continued support - Greg



# OUR KEY PROGRAMS

## KEY STAPLE PROGRAM

Sourcing key staples is the basis of Foodbank's work. Key staples are the items that everyone should have in their pantries. Those long-life shelf products that we all grew up with would include: baked beans, rice, pasta, pasta sauce, breakfast cereal, long life milk, tinned fruit and vegetables. We source our key staples through a number of different ways:

- Our relationship with the local and national food industry, retailers and producers enables us to get donations
- Individuals, schools and workplaces run food drives
- Cash donations from companies and community groups which are used to buy much needed staples
- A nation-wide Key Staple Program puts together a number of different companies to manufacture specific products.

We also continue to procure millions of dollars of food each year to ensure that we are able to offer healthy and nutritious food to those who otherwise would go without.



## OUR FOOD HUBS

Our Food Hubs provide those who are in need with a dignified shopping experience. Foodbank Food Hubs offer choice and provides much greater value for money. Individuals are assessed by our agency members who issue them with a referral voucher. This voucher allows them to access and shop at our Food Hubs in Edwardstown, Christies Beach, Davoren Park, Woodville, Murray Bridge, Whyalla, Mount Gambier, Cenduna, Alice Springs, two Mobile Food Hubs and the Community Food Hub in Port Pirie.



## FRUIT & VEG FOR ALL

At Foodbank SA's Store 27 in the South Australian Produce Market we source donations from fresh produce wholesalers to distribute via our warehouses and Food Hubs. We go even further by nurturing relationships with growers and packing sheds in the Riverland, Adelaide Hills and Virginia regions to source produce straight from the farm. We distribute our fresh fruit and vegetables free to those in need. In 2022-23, we distributed more than 1,443,579 kilograms of fresh fruit and vegetables.



## SCHOOL PROGRAMS

Our School Programs are a vital part of our operation. We work to source and distribute food items to support more than 550 School Programs across Adelaide's metro, regional and country areas. When you are hungry, you can't be at your best. Going to school hungry affects a child's ability to concentrate, to learn and to achieve. This can lead to dire consequences throughout their lives.

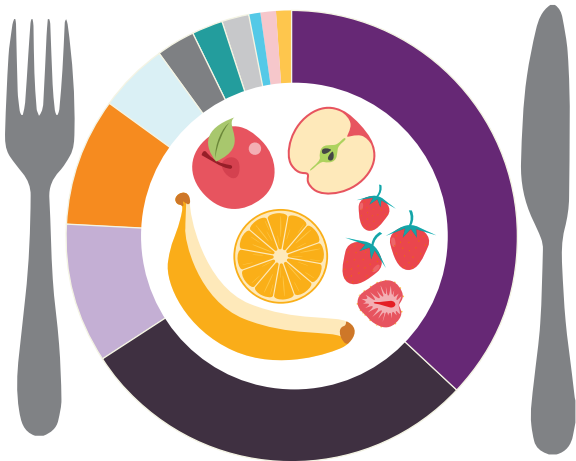
In 2022/23, Foodbank SA established the Foodbank Variety School Lunch Program to support some of the most vulnerable children in our community. Foodbank SA also continued to provide other school programs including the Foodbank Young Women's Program to support those experiencing period poverty.



# FINANCES & GOVERNANCE

## REVENUE \$10,232,261

- Operating revenue = 59.8%
- Donations (Operating purposes) = 19.8%
- Sponsorships (Operating purposes) = 7.5%
- Grants (Operating purposes) = 7.5%
- Donations (Capital purposes) = 2.9%
- Grants (Capital purposes) = 1.5%
- Fundraising (Operating purposes) = 0.9%



## EXPENDITURE \$8,849,022

- Employee remuneration = 36.9%
- Food procurement = 29.2%
- Depreciation = 9.7%
- Other expenses = 8.7%
- Warehouse operating expenses = 5.4%
- Utilities = 3.1%
- Freight = 2.4%
- Fundraising expenses = 1.5%
- Cleaning = 1.4%
- Property rental and outgoings = 1.0%
- Interest = 0.8%

# OUR BOARD

**Simon Schrapel**



Chairperson,  
Governance Committee

**Caroline Rhodes**



Governance Committee

**Brian Leckie**



Chairperson – Riverland  
Foodbank Committee

**Allison Giotis**



Finance, Audit and Risk  
Committee

**Philip Morton**



Deputy Chair

**Helen Sheppard**



Finance, Audit and Risk  
Committee

**Llewellyn Jones**



Finance, Audit and Risk  
Committee

**Wendy Umberger**



**Melissa Harvey**



Governance Committee

**Our Patron**



Her Excellency, The  
Honourable Frances  
Adamson AC

# OUR KEY PARTNERS



## FOODBANK SA & NT - FEEDING THOSE IN NEED EVERY DAY.

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