



Foodbank Queensland Impact Report



Financial Year 2023

Contents

Table Of Contents	2
Key Vision	3
Our Patron & Board Of Directors	5
A Letter From The CEO & Chairperson	6
Our Impact	8
Our Programs	10
Your Support In Numbers	12
Working Together To Create Impact	14
Speaking To Our Impact	16
Case Study - Mitch's Story	17
Thanks To Our Supporters	18
Financial Summary	22
Financial Reports	24
Let's All Work Together	26

We are Queensland's largest hunger relief charity, feeding Queenslanders in need every day.



Our Vision

A Queensland without hunger



Our Mission

To provide the most food to the most Queenslanders in need in the most efficient and effective ways



Our Values

Respect, collaboration, compassion, trust and responsibility



Our Patron



Her Excellency the Honourable
Dr Jeannette Young AC PSM
Governor of Queensland

Our Board of Directors



Mike Hill
Chair
Appointed Apr 2016



Natasha Olsson-Seeto
Deputy Chair
Appointed Feb 2018



Rhyll Gardner
Director
Appointed Jun 2019



Linda Miller
Director
Appointed Oct 2021



David Muir
Director
Appointed Jan 1995



Mark Reinke
Director
Appointed Mar 2018



Ian Mitchell
Director
Appointed Mar 2018



Anthony Joseph
Director
Appointed May 2023



Jon Saunders
Director
Appointed May 2023

Chair Report

This year has been one of growth and change. We finalised a large digital transformation project, moving to the Pronto ERP system at the Food Distribution Centre, and launched an online food ordering system for our Member Charities. With both projects came the teething problems that any large digital transformation would have, but we are already seeing the amazing benefits of the software, which will ultimately help us get more food out to the communities that need it most. Thank you to our Member Charities during this transition phase, we know it will be worth it!

The Board approved the commencement of a feasibility study for a much needed new Food Distribution Centre, the need for which has been further highlighted by another challenging year with higher demand. We are seeing an increase in demand due to cost of living pressures and are getting feedback that people who have never experienced food insecurity before are now needing to access food relief.

At our AGM in October 2022 Bob Newey, who had been a Director for eight years and the Chair for the previous three years, stepped down. We thank Bob for his time, effort and leadership whilst a member of the Board, particularly through the challenging COVID period.

In April, we also said goodbye to CEO Sara Harrup, who led Foodbank Queensland through changes including the digital transformation, and guided the organisation through the COVID period that saw increased need and decreased volunteers. We are so grateful for the incredible leadership of Sara to modernise, streamline and ensure the safety and sustainability of Foodbank Queensland.

We welcomed Jon Saunders and Anthony Joseph as Board Directors in May, both bringing amazing knowledge and experience to the Board, particularly given their history in the food sector. We also welcomed our new CEO Jess Watkinson – we are all looking forward to an exciting period working together in the next financial year.

Thank you to all the hardworking staff and volunteers, as well as all of our generous supporters – you are the heart and soul of Foodbank Queensland.



Mike Hill
Chair
Foodbank Queensland



“People facing hunger are at the heart of everything we do.”

CEO Report

I joined Foodbank Queensland in May 2023 and have been astonished at the amazing work of our wonderful staff and volunteers and the sheer magnitude of what we do in a relatively small Food Distribution Centre.

A big focus for Foodbank Queensland in financial year 2024 is to continue to provide food and groceries to our 310 Member Charities and 305 School Breakfast Programs and commence planning to establish a new Food Distribution Centre to ensure that we can do this, and more, to reach our vision of a Queensland without hunger. We are also focused on increasing the provision of food and groceries to our regional Member Charities, and increasing the number of schools that we provide School Breakfast Programs to.

Through donations, food rescue, partnerships and purchasing programs, in financial year 2023 more than 14.25 million kilograms of food and groceries was provided to Queenslanders in need. The support of financial and in-kind donors, individuals and businesses, as well as the Queensland Government, ensures we can provide a food safety net for Queenslanders. Thank you to all our supporters for your ongoing generosity!

We could not do the work we do without our amazing staff and volunteers – Foodbank Queensland is able to provide the amount of food we do to those in need because of you. Thank you for your passion, commitment and great attitudes that allow us to feed Queenslanders in need every day.



Jess Watkinson
CEO
Foodbank Queensland

Our Impact

In partnership with our Member Charities, schools, and caring supporters like you, Foodbank Queensland helped provide **26 million** meals to Queenslanders facing hunger.

10.8M MEALS
Farm to Families Program



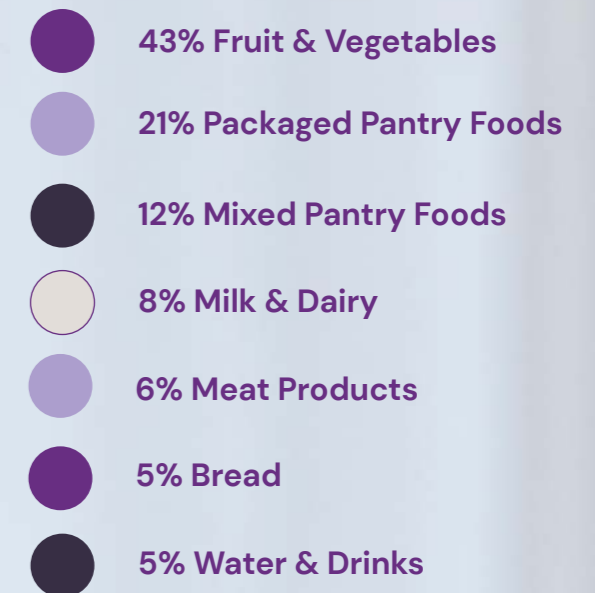
720,000 MEALS
School Breakfast Program



12.6M MEALS
Food Rescue Program



1.6M MEALS
Food Purchasing Program



Our Programs

At Foodbank, we believe everyone should have access to food. But every day, there are Queenslanders going without. With the help of our Member Charities and supporters, we are feeding Queenslanders in need every day.



School Breakfast Program Giving hungry children a healthy breakfast

Feeding our kids provides so much more than just a nutritious meal.

With a full tummy, they can better focus and concentrate at school, improving their learning outcomes and physical and mental health.

Our impact: Last financial year, the School Breakfast Program fed 28,000 children each week, helping over 300 Queensland schools provide cereal, milk, bread and fresh fruit to children who would otherwise go without.



Food Rescue Program Stopping good food from going to waste

Did you know that hundreds of household name food and grocery companies support Foodbank all year round, providing their excess food supply to people who need it most?

This food might be donated due to incorrect labelling, damaged packaging, being under the weight requirements, being close to the expiry date or simply being surplus to requirement.

Our impact: Last financial year, Foodbank Queensland rescued enough food to fill the grounds of 7 football fields! This protects our environment by reducing landfill, harmful gas emissions and freshwater waste.



Farm to Families Program Transporting fresh food from farms to feed families

Did you know that supermarkets don't always confirm with farmers how much fresh produce they will purchase in advance? That means it's a guessing game for farmers on how much to grow.

Without Foodbank, surplus produce goes to landfill or is ploughed in. Both measures harm our environment and are very wasteful!

Our impact: Last financial year, Foodbank Queensland rescued \$37 million worth of fresh fruit and vegetables from 38 Queensland farms willing to support our cause. This food was provided to thousands of families in need at no cost.



Food Purchasing Program Providing food that families need most

Some of the foods most helpful for Queenslanders facing food insecurity include pasta, rice, pasta sauce, UHT milk and canned vegetables.

Unfortunately, Foodbank doesn't receive enough donated products to meet demand and must purchase these products with the help of philanthropic supporters.

Our impact: Last financial year, Foodbank Queensland purchased 890,000 kilograms of high demand foods for families in need. Thanks to our strong food industry relationships, we can buy products at incredible rates and turn every \$1 invested, into \$2 retail value of food for Queenslanders in need.

Your Support In Numbers

We simply could not do what we do without the incredible generosity of our Member Charities, schools, community supporters and our food and financial partners. Whether you support us to secure food, sort food, or to get this food to where it is needed most, we thank you for your support. Together, we are making a difference right here in Queensland.

Foodbank's Social Return On Investment

Foodbank's food assistance not only addresses people's immediate nutrition needs but also contributes to improvements in their health, emotional wellbeing, sense of self-worth, social relationships and ultimately overall standard of living. Combined with the environmental savings of food not going to waste, the benefit to individuals and the broader community that flows from our food distribution every year is \$328 million.



26 million meals were provided to Queenslanders in need.

2.3 million kl worth of water was saved through our food rescue efforts, enough to fill 900 Olympic swimming pools!

150,000 Queenslanders were supported every week.



43% of food provided was fresh fruit and vegetables.



\$328 million Social Return on Investment.



305 School Breakfast Programs were supported.



93% of food sourced was rescued from going to waste.

\$3.3 million was raised to create more meals.

310 Member Charities distributed food to communities in need.

91 volunteers worked 12,350 hours to sort food donations, saving close to half a million dollars in potential wages.

Working Together To Create Impact

Foodbank Queensland provides essential food directly to more than 300 Member Charities and 300 Schools throughout the year. All members of Foodbank support people seeking food relief and receive a reliable source of food and groceries all year round. Members like:



Our Member Charity Reach



- 1 Major City - 259
- 2 Inner Regional - 33
- 3 Outer Regional - 17
- 4 Very Remote - 1

Speaking To Our Impact

“

“At Foodbank’s Member Charity, I discovered I could buy affordable food such as tins of baked beans and pasta for 50 cents. All bread and vegetables are free. The first time I went there, oh, it was amazing. It’s helped me an awful lot.” – Grace, aged 66, Food Relief Recipient

“

“It is great to be able to plan and offer a reliable food service. Unfortunately, many students do come to school with little food, and this makes it very difficult for them to concentrate on their schoolwork. Foodbank has been great, and we could not feed the number of children we do without their support.” – Lyn, Chaplain at Gatton State School

“

“We wouldn’t be here without Foodbank’s support; Tracey’s Pantry just couldn’t survive. My daughter Tracey would love seeing us all come together to help the Beaudesert community. I’m sure she’s smiling down from above.” – Judy, Founder of Tracey’s Pantry Beaudesert

“

“As a Chaplain I love to see everyone eating together and sharing thoughts. Our kids who used to not eat at school will also now join in eating because their friends are. Some of our kids are homeless and angry when they get to school – none of them feel embarrassed eating food now because it is a normal part of our schooling community. Thank you.” – Carly, Chaplain at Arethusa College

“

“We’ve been donating to Foodbank for over 10 years. We started donating to Foodbank as Foodbank was a charity that’s got a lot of impact. They take good volumes of produce off us and we put a lot of effort into growing food so the last thing we want is to see food wasted.” – Craig, Agricultural Director at Kalfresh Farms

“

“Foodbank have gone absolutely above and beyond to try and help us out and help make sure we have enough food for everyone. Because of that, we didn’t have to cut back the service.” – Wendy, Community Development Manager at The Y Canon Hill Community Centre

“

“It’s such a sense of fulfillment and achievement. I’m so happy to be given a chance to really understand and work with such a wonderful organisation.” – Maya, Volunteer at Foodbank Queensland

“

“We donate to Foodbank for a couple of reasons – the main one is to repurpose our downgraded or imperfect produce. It’s still 100% edible. 100% fantastic. But doesn’t quite meet our giant supermarket specifications, so instead of it going to waste we donate it to Foodbank.” – Darren, Site Manager at Mulgowie Farming Company



Case Study

Mitch’s Story



Mitch doesn’t want his children to go without regular, healthy meals. But with cost-of-living skyrocketing, he is struggling to put food on the table – and this is terrifying.

As a single father of three, Mitch often goes without food to make sure his kids can eat. With Mitch and each of his children on the autism spectrum, day-to-day life can be stressful and overwhelming. He tries to pull together whatever he has in the cupboard to feed his family, but this is getting harder and harder.

Fortunately, when Mitch was at his lowest point, generous Foodbank Queensland supporters like you changed everything. Mitch was introduced to a local Foodbank Member Charity; a place he could go for free, nutritious frozen meals for his children.

“I have had to pull together whatever meals I can – things like baked beans on toast. Yes... there have been times when we haven’t had enough to eat, and it just weighs me down because my kids need a lot from me, so by the end of the day, I’m often exhausted... and hungry. Foodbank’s Member Charity does dinners like spaghetti bolognaise, macaroni and cheese, and even vegetarian meals and the food is tasty and nutritious, with herbs and spices. Getting these frozen meals makes me smile and it lifts me up. It’s connection. It’s family. It just puts me at ease as I don’t have to stress about where my next meal is coming from, so I can focus on being a good dad to my kids.”

Your generosity helps Foodbank provide food relief to families like Mitch’s. **Thank you for making a difference.**

Thanks To Our Supporters

Together, we can achieve so much more, so we thank those who have generously given their time, funds and food donations to support Foodbank Queensland this financial year.

Partner Spotlight Queensland Government



For the last 26 years, the Queensland Government has provided unwavering support of Foodbank Queensland. This longstanding partnership is one which we are very appreciative and grateful for. Their history of support, including enabling the construction and tenancy of our Food Distribution Centre, has been a driving factor in our ability to successfully provide food to hungry Queenslanders.

This year, we are incredibly grateful to receive additional funding as an outcome of the Housing Summit. The funding we received from this supported our core critical food relief efforts throughout Queensland. We were also thankful to receive increased funding to expand our School Breakfast Program.

We look forward to continuing to work with the Queensland Government to reduce food waste and support hungry Queenslanders in need this year.

Pictured front row (left to right): Grace Grace MP and Annastacia Palaszczuk MP. Pictured back row, Foodbank Representatives (left to right): Jess Watkinson, CEO of Foodbank Queensland and Kim Reid, Foodbank Queensland Chief Marketing Officer



Partner Spotlight Helping Hands Network Foundation

Thanks to the generosity of our funding partner, Helping Hands Network Foundation, Foodbank Queensland was able to deliver a School Breakfast Program Pilot Project in Term 2 of 2023.

In 2021, Foodbank Queensland collaborated with the Helping Hands Network Foundation to enhance our School Breakfast Program, establishing an online web-based food ordering program which enabled schools to receive accurate food allocations. In 2023, the second phase of this partnership began. This involved launching a pilot program to deliver school breakfast food directly to 10 participating schools. This initiative has allowed Foodbank Queensland to gather critical data directly from the schools on food requirements, popular products, and transportation costs. As a direct result of the pilot program, 40% of participating schools saw an increased number of students accessing the breakfast program.

“The Helping Hands Network Foundation is excited to partner with Foodbank Queensland to help improve and expand their current School Breakfast Program offering. When students get a healthy breakfast, evidence shows; better learning outcomes, improved physical health, reduction in behavioural incidents, improved attendance and increased engagement and connectedness.” – Helping Hands Network Foundation

Together, we can continue to expand our School Breakfast Program into metro, regional and remote communities, providing a stigma-free and safe environment where hungry children can enjoy a nutritious breakfast.



Food Donor Spotlight Windolf Farms

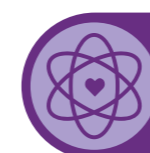


Windolf Farms is one of Foodbank Queensland's 286 state-based food donors helping us supply nutritious food to hungry Queenslanders. In the last financial year, almost 40,000 kilograms of fruit and vegetables were donated by Windolf Farms. That's the equivalent of more than 70,000 meals to help Queenslanders in need.

Having generously supported Foodbank for over 10 years, the team at Windolf Farms go above and beyond by kindly transporting all donations to the Foodbank Food Distribution Centre using their own trucks. Their dedicated unloaders also graciously volunteer their time to unload the products free of charge, demonstrating their commitment to giving back to the community.

"Windolf Farms supports Foodbank when it can to supply fresh produce and believes in the importance of giving back. The reason for supply to Foodbank can vary, however for produce to be used to help those in need is a fantastic avenue. We have our own trucks that go into the Brisbane market daily so this makes it easy for us to send produce to Foodbank." – Sharron Windolf

Thank you to Windolf Farms and all our generous food donors for helping us feed Queenslanders in need every day.



Volunteer Spotlight Karen

This financial year, 91 Foodbank Queensland volunteers dedicated 12,350 hours to help struggling Queenslanders put food on the table. That's the equivalent of almost half a million dollars worth of wages saved, thanks to our incredible volunteers!

During a year of increased cost of living pressures, volunteers like Karen have helped us to continue delivering our essential hunger relief services, ensuring frontline charities receive the food they need to support those most in need in their communities.

For the last year, Karen has generously been volunteering at Foodbank Queensland every Tuesday, packing online orders for our Member Charities' vital food relief programs.

"I think what Foodbank Queensland does is great on lots of levels. Firstly, in reducing waste, as well as the terrible need in our society and how they're addressing it and helping lots of people. I want to thank those who donate to Foodbank Queensland, I don't think you can possibly understand the huge impact you have in these people's lives, and I don't even think that we [the volunteers] understand the huge impact that we have." – Karen

Thank you to Karen and to all our dedicated and passionate volunteers for powering the fight against hunger.

Our Financials

In the year ended 30 June 2023, Foodbank Queensland distributed the equivalent of 26 million meals to Queenslanders in need, in partnership with more than 300 Member Charities and 300 Queensland state schools. The FY2023 social return on investment of Foodbank Queensland operations is valued at \$328 million.

Foodbank Queensland continued to adapt to rising demand for services and rising service delivery costs. Fortunately, Foodbank Queensland's mission to support the most people experiencing hunger in the most efficient and effective ways continues to resonate with our community, with an increase in public donations, grants, partnerships, and Queensland Government funding all recorded this financial year. This has assisted Foodbank Queensland in continuing its food relief programs whilst competing with rising operating costs, due to significant food purchasing, freight, and fuel cost increases.

In response to Member Charity needs Foodbank Queensland continued to advance its key programs this year. The Farm to Families Program sourced 10.8 million meals of fresh nutritious food from Queensland Farms, and the Food Rescue Program sourced 12.6 million meals, despite rising food transport and fuel costs. Changes to the long-standing School Breakfast Program were piloted within 10 state schools, including direct delivery of food, and an expanded product range, which will continue in FY2024. Foodbank Queensland purchased \$1.5 million worth of food as part of the Food Purchasing Program, ensuring nutritious staple foods that are rarely donated could be provided to Queenslanders experiencing hunger.

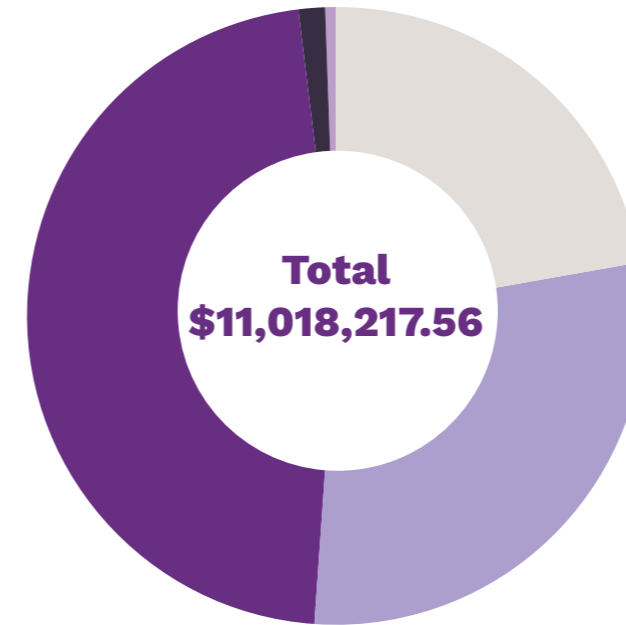
Throughout FY2023, major operating costs required to achieve Foodbank Queensland's mission included:

- The need to implement Foodbank Queensland's first enterprise resourcing program - digitalising operations for the first time in 25 years.
- The need to increase expense lines for freight, food, and fuel due to continued supplier cost increases.
- The launch of a digital food ordering system to complement the ERP system and enable Member Charities to online order food and grocery items.
- The cost of increased cyber compliance.

We close FY2023 in good financial health, and next financial year we look to invest significantly into the expansion of regional and remote food provision, and continued program advancement.

Foodbank Queensland received an unqualified opinion on its annual audit. This information has been drawn from our audited financials for the years FY2022 and FY2023, which are available at foodbank.org.au.

Income

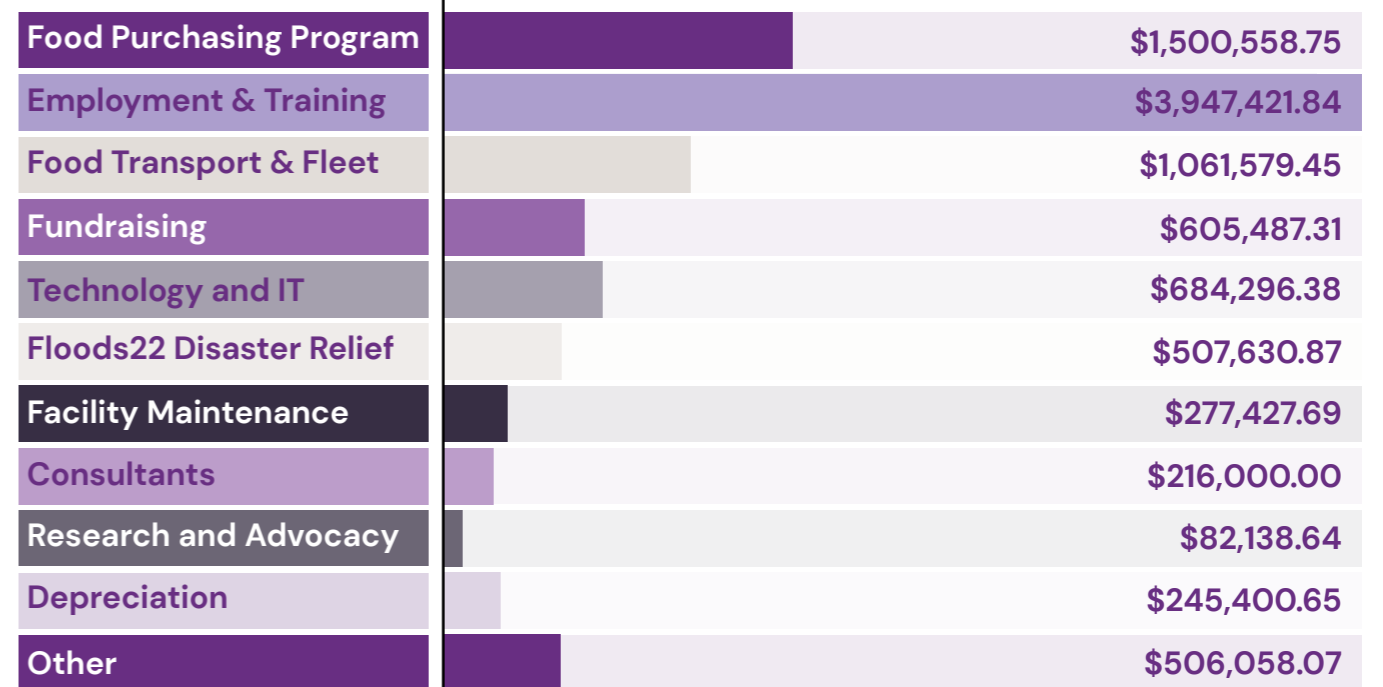


Income Category

Government & Private Grants	\$2,607,827.68
Fundraising	\$3,065,583.51
Food Handling	\$5,126,650.00
Interest	\$155,991.31
Other	\$62,165.06

Expense

Expense Category



\$0 \$1,000,000 \$2,000,000 \$3,000,000 \$4,000,000

Statement of Profit or Loss and other Comprehensive Income Year end 30 June 2023

	2023 \$	2022 \$
Total Revenue	11,018,217.56	9,750,288.94
Employee Benefits Expense	(3,947,421.84)	(3,167,136.48)
Depreciation and Amortisation	(245,400.65)	(256,901.09)
Lease Expenses	(2,405.91)	(2,645.55)
Cost of Goods Sold	(1,500,558.75)	(1,121,028.05)
Freight and Transport	(848,416.50)	(557,169.57)
Electricity	(58,893.10)	(53,517.32)
Printing and Stationary	(27,903.14)	(22,597.34)
Motor Vehicle Expenses	(213,162.95)	(204,947.02)
Professional Fees	(9,598.94)	(14,488.24)
Other Expenses	(2,780,237.87)	(3,193,609.22)
Total Comprehensive Income For The Year	1,384,217.91	1,156,249.06



Statement of Financial Position As at 30 June 2023

ASSETS	2023 \$	2022 \$
Current Assets		
Cash and Cash Equivalents	3,375,376	3,026,608
Trade and Other Receivables	325,984	192,928
Financial Assets	5,855,384	4,229,923
Inventories	365,032	
Other Assets	158,245	105,218
Total Current assets	10,080,041	7,554,783
Non-Current assets		
Plant and Equipment	465,923	426,179
Motor Vehicles	316,043	381,476
Computer & Software	127,427	123,920
Land and Buildings	35,191	39,674
Total Non-Current assets	944,585	971,250
TOTAL ASSETS	11,024,626	8,526,033
LIABILITIES		
Current Liabilities		
Trade and Other Payables	569,361	334,748
Provisions	191,394	168,018
Other Liabilities	945,549	100,581
Total Current liabilities	1,706,304	603,347
Non-Current Liabilities		
Provisions	43,459	32,040
Total Non-Current liabilities	43,459	32,040
TOTAL LIABILITIES	1,749,763	635,388
NET ASSETS	9,274,863	7,890,645
EQUITY		
Retained Surplus	9,274,863	7,890,645
TOTAL EQUITY	9,274,863	7,890,645

Let's All Work Together To Feed Queensland!

Funds

All donations to Foodbank Queensland go straight to our food relief and program development work in Queensland. Donations over \$2 are tax deductible. To make a donation, please visit our website or give us a call.



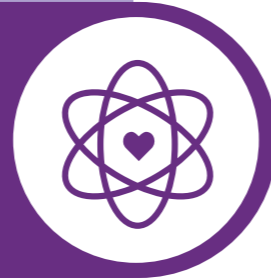
Food

If you're in the food industry, talk to us about the benefits of becoming a food donor or view details on how you can become a food donor on our website.



Volunteer

We can't do what we do without our volunteers. If you have some time and would like to contribute, please register your details on our website.



Partner

If you're an organisation looking to give back, talk to us about partnership opportunities. Our partners are extended members of the Foodbank Queensland team, and we are committed to nurturing these relationships to achieve positive outcomes together.



Member Charity

If you are a Queensland charity, Foodbank Queensland Membership is a great way to support your food relief projects, offering your organisation a reliable source of food and groceries all year round. To learn more, please visit our website.



Get Involved Today!

Call us on (07) 3395 8422, visit foodbank.org.au or send an email to admin@foodbankqld.org.au for more information.



179 Beverley Street, Morningside, QLD 4170

P: (07) 3395 8422

E: admin@foodbankqld.org.au

W: foodbank.org.au

